

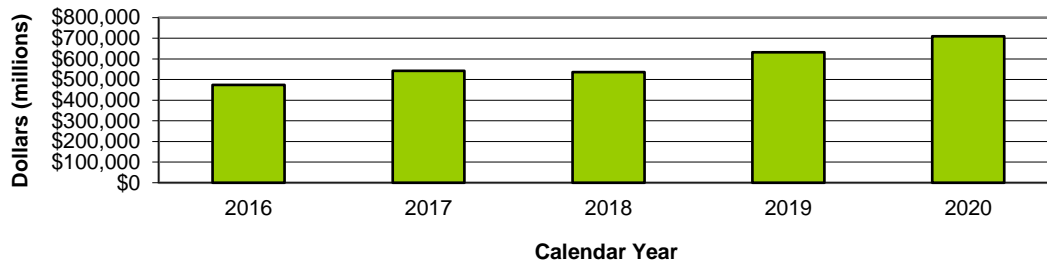
# Thrift Savings Fund Statistics

August, 2021

## Highlights

The projected post separation full withdrawal totals for 2021 are trending 26% higher than in 2020. However, they are 4% lower when compared to 2019. We believe these fluctuations are due to a combination of the implementation of AWP, the CARES Act and pent up demand for withdrawals resulting from COVID-19. We expect that it will take additional time post-pandemic to establish a normal baseline.

## Thrift Savings Fund Statistics



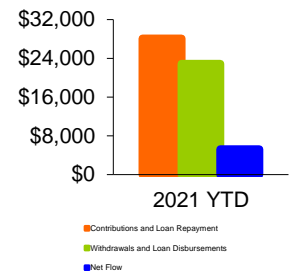
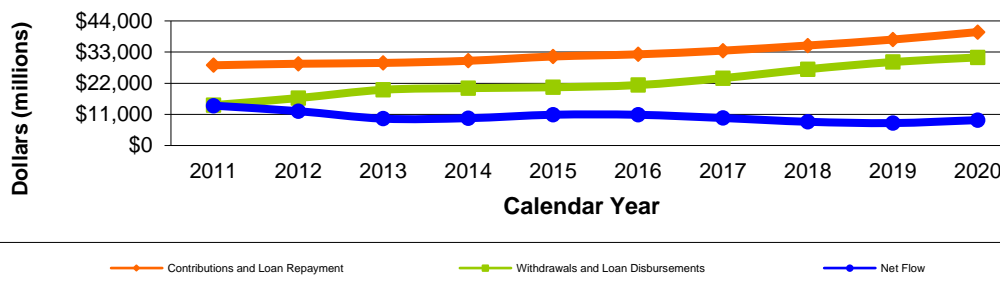
## Plan Balance

## Roth

Aug	\$794,678	\$33,102
Jun	\$773,293	\$31,357
May	\$762,265	\$30,438

(in millions)

## Cash Flow Attributes

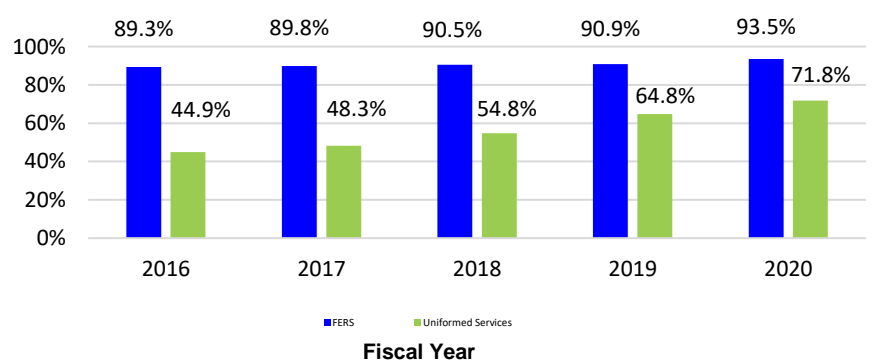
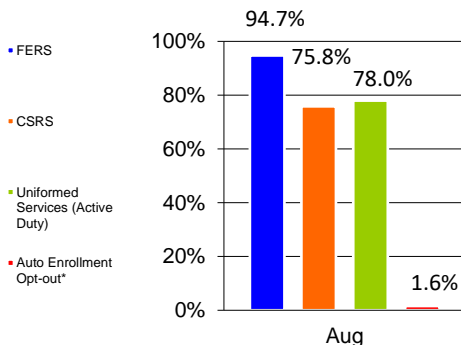


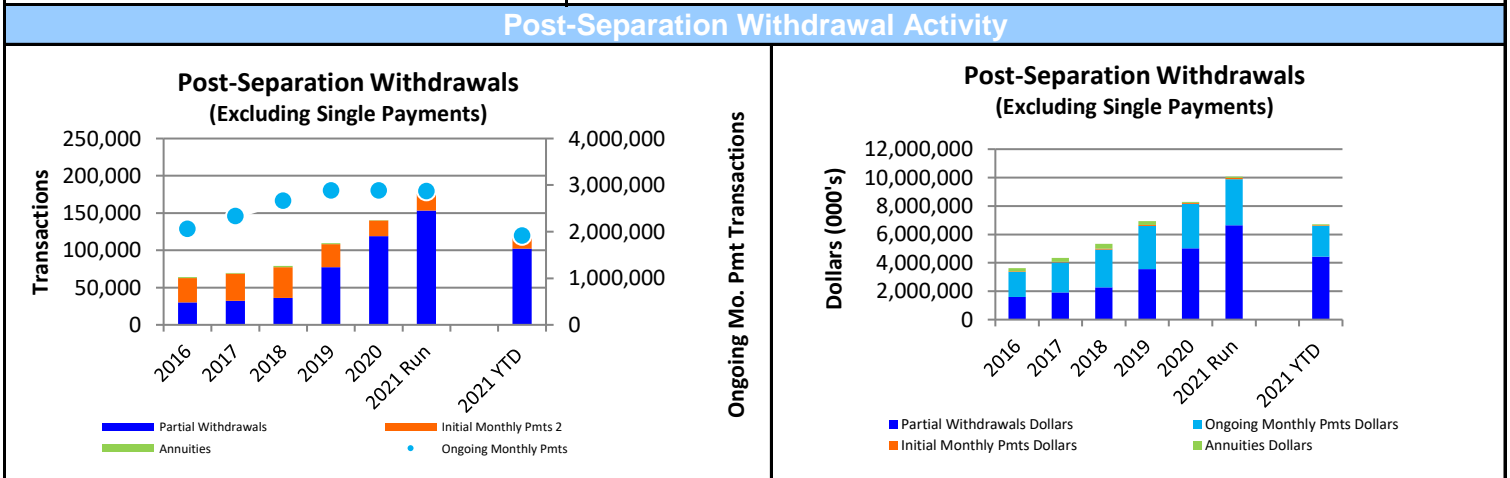
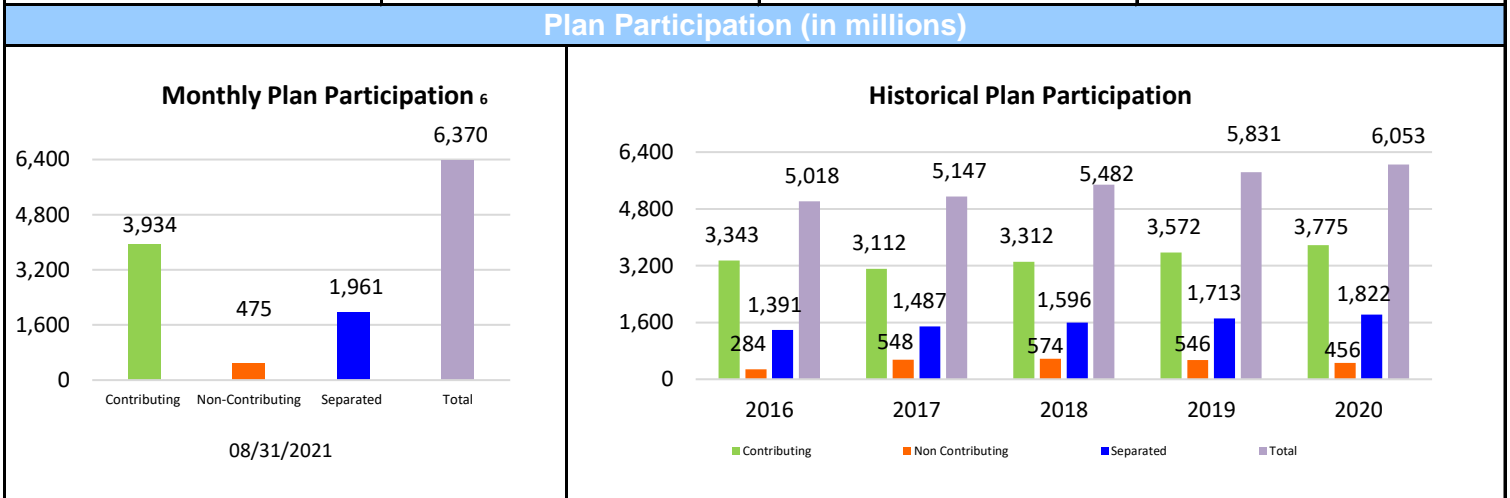
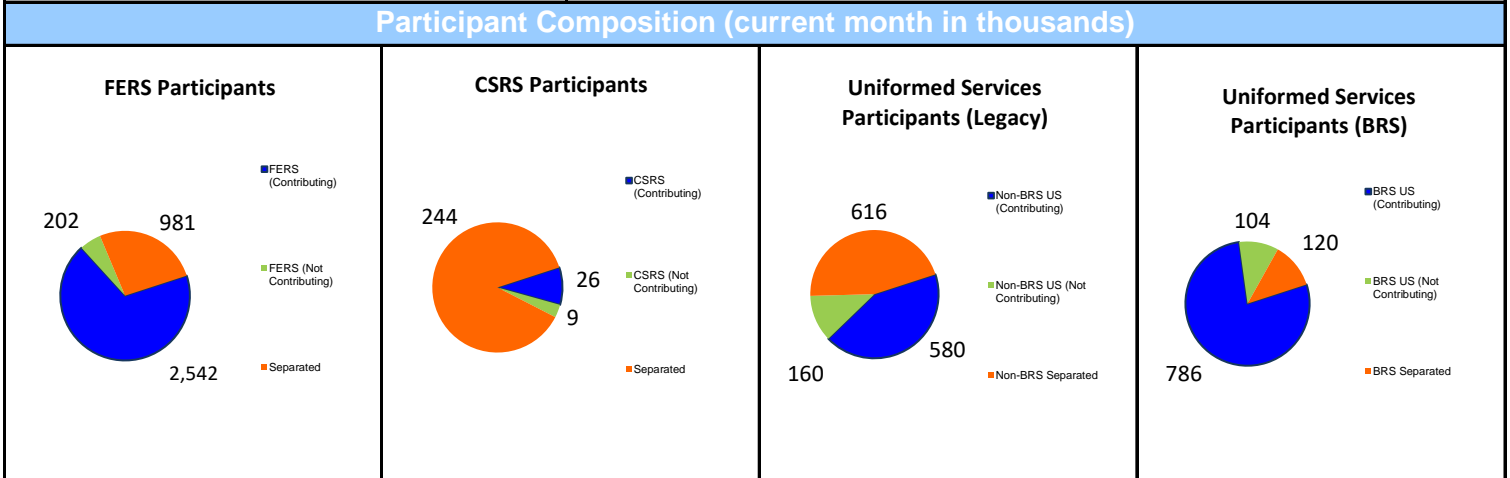
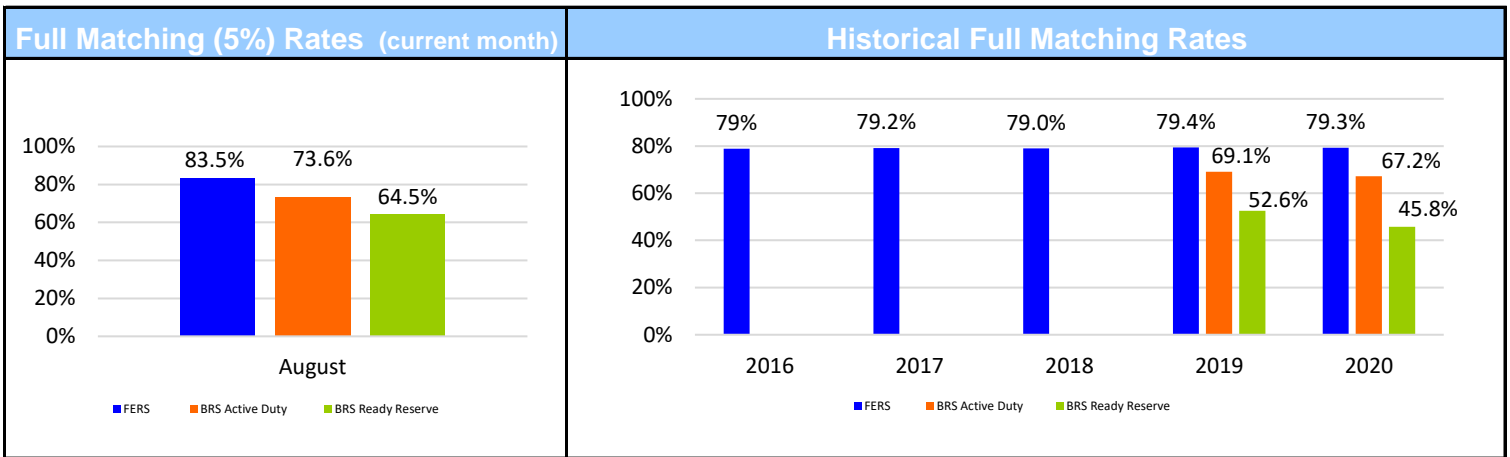
## Participants and Average Balance (current month)

	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,724,636	\$179,255	766,672	\$22,136
CSRS	278,357	\$192,450	10,123	\$30,987
Uniformed Services	1,356,011	\$39,101	612,327	\$16,999
BRS Participants	1,009,561	\$10,396	572,244	\$9,452
Bene Participants	34,368	\$139,060	1,937	\$14,042
Total	6,402,933	\$124,112	1,963,303	\$16,860

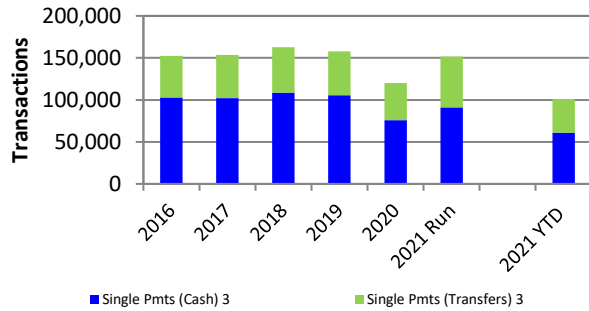
## Participation Rates (current month)

## Historical Participation Rates

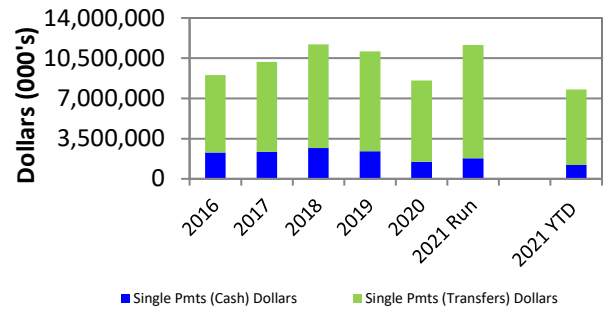




### Post-Separation Withdrawals Single Payments (Cash & Transfers)

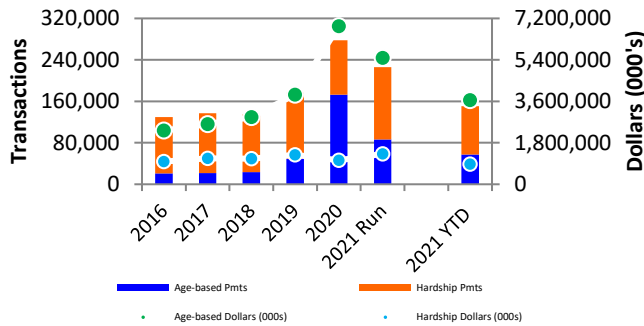


### Post-Separation Withdrawals Single Payments (Cash & Transfers)

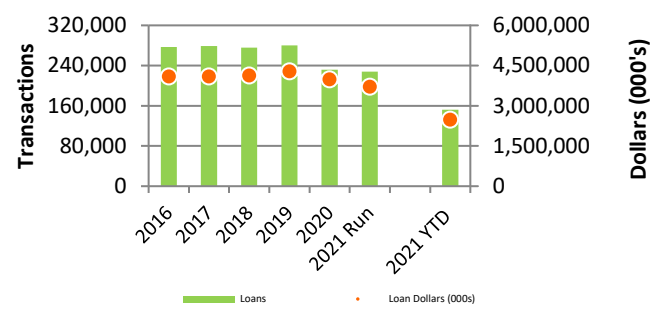


## In-Service Withdrawal and Loan Activity

### Age-Based & Hardship

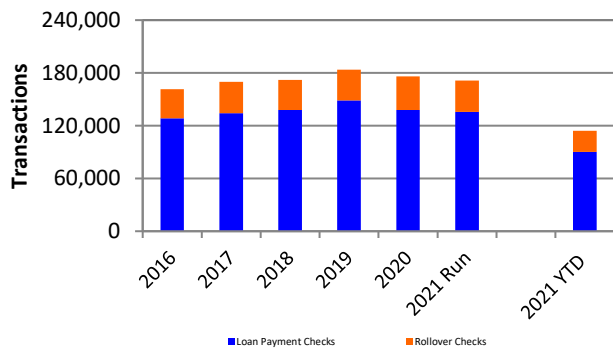


### Loans

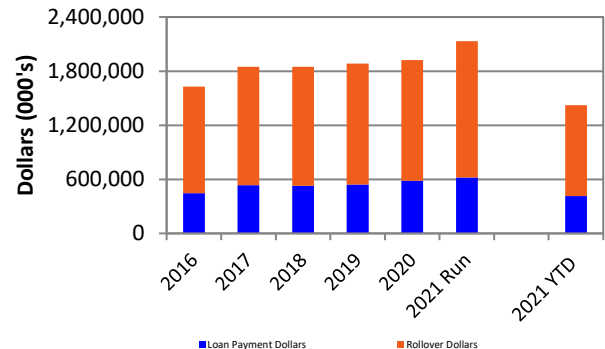


## Other Activity

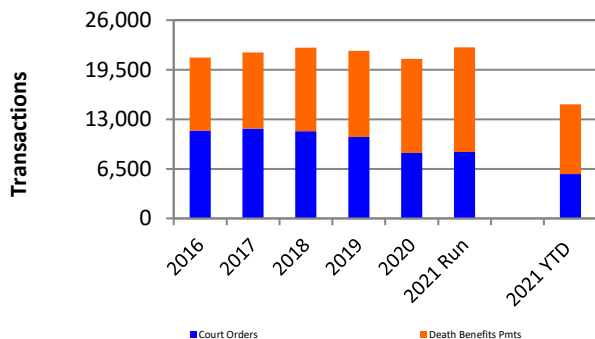
### Participant-Submitted Checks



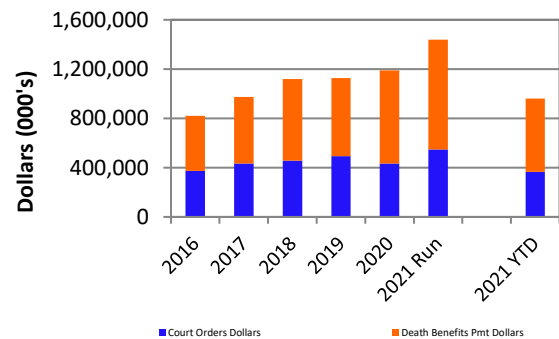
### Participant-Submitted Checks



### Legal Processing

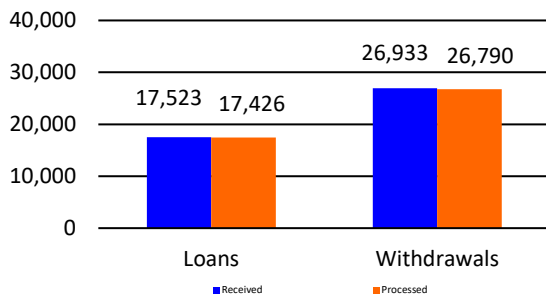


### Legal Processing

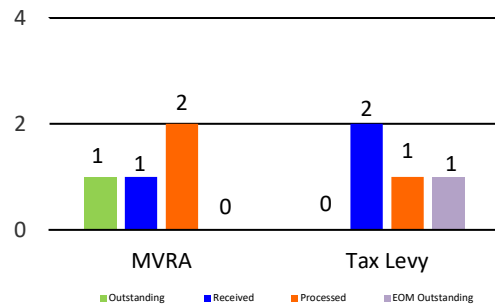


## Forms Processing (current month)

### Service Bureau Activity <sup>4</sup>



### MVRA & Tax Levy <sup>5</sup>

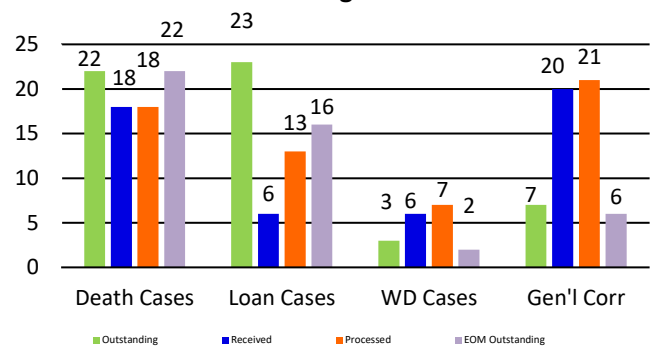


## Inquiries (current month)

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	28,901	16.80%
2	Transaction Verification	18,524	10.77%
3	In-Service Withdrawal Program	14,240	8.28%
4	Loan Program	12,631	7.34%
5	EDR, Contributions, Neg.Adjustments, Acct Balances	9,184	5.34%

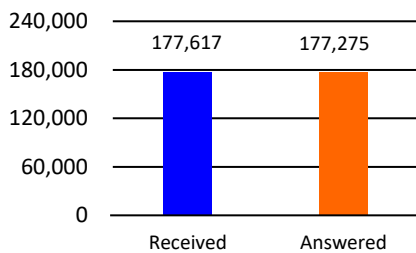
## OPS Casework (current month)

### Issue Management

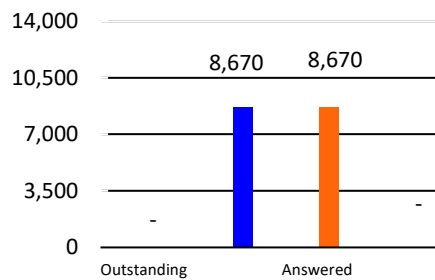


## Contact Center Activity (current month)

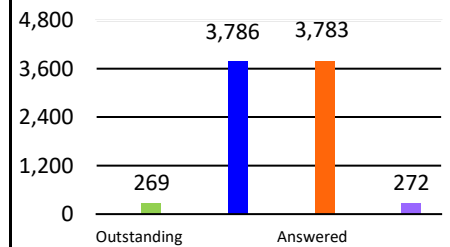
### Calls



### E-Messages \*



### Written Correspondence \*



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.

2. In addition to the initial monthly payments, 240,911 ongoing monthly payments were disbursed in August, 2021.

3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.

4. Forms Processed includes accepted and rejected forms.

5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.

\* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.

6. This number does not include the FERS Agency Contributions only.