

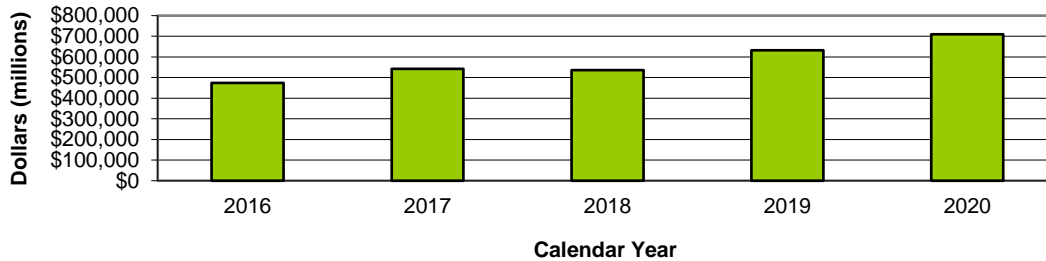
# Thrift Savings Fund Statistics

October, 2021

## Highlights

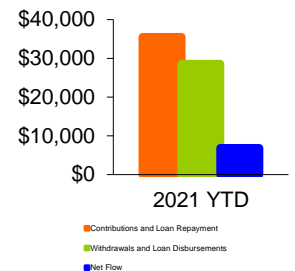
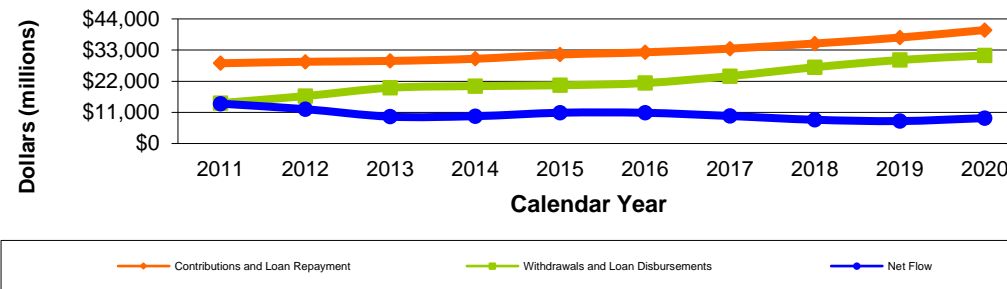
In October, the number of separated TSP participants surpassed 2 million. In addition, participation rates for FERS and active duty have plateaued at 94.6% and 78.1%, consistent with previous year trends. Hardship withdrawals continued an upward trend that started in June. If this trend continues, we can expect a 34% increase in hardship withdrawals for 2021. Lastly, due to the implementation of 5% auto enrollment, we are seeing the expected incremental advances in the numbers of participants receiving the full matching rate.

## Thrift Savings Fund Statistics



	Plan Balance	Roth
Oct	\$803,115	\$34,386
Sep	\$774,176	\$32,556
Aug	\$794,678	\$33,102
(in millions)		

## Cash Flow Attributes

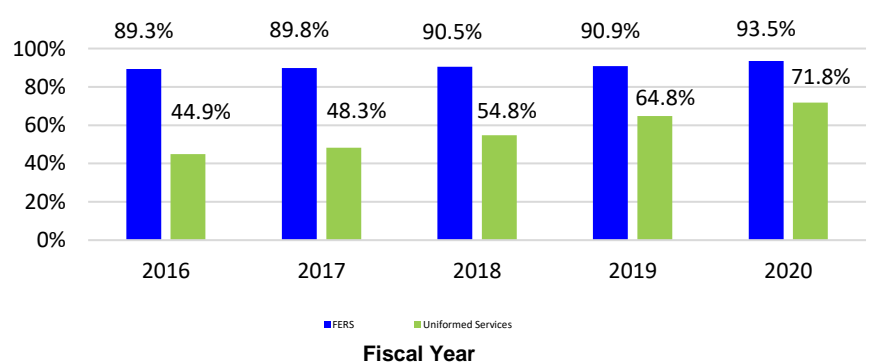
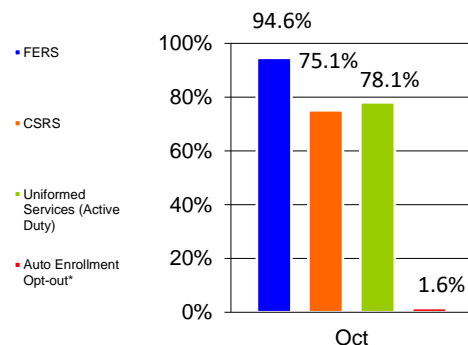


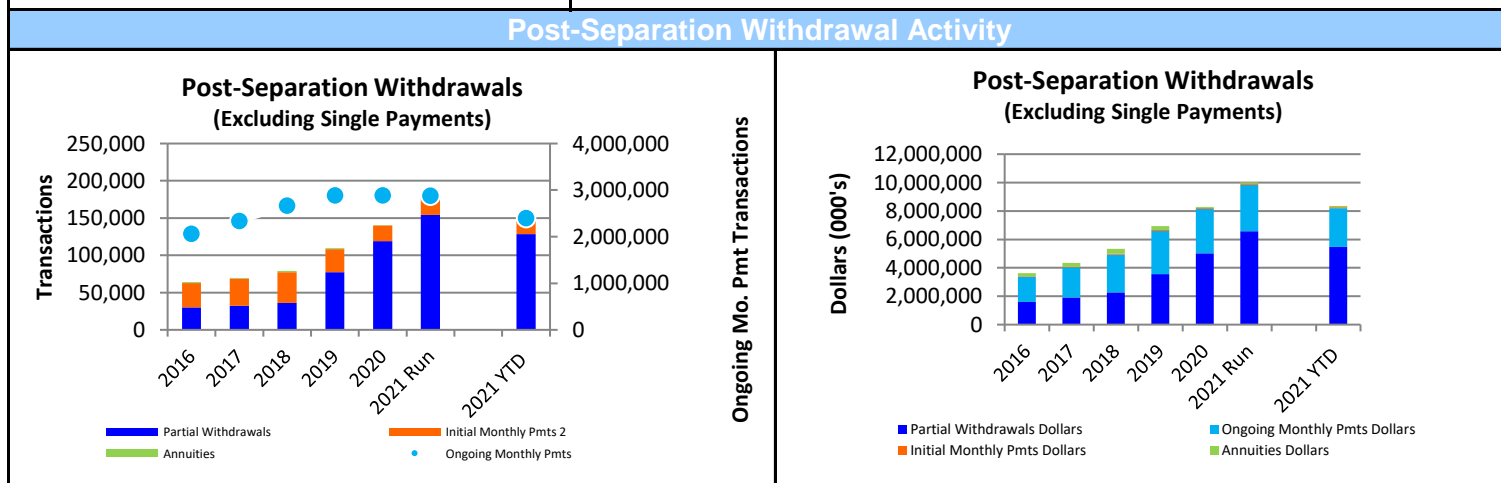
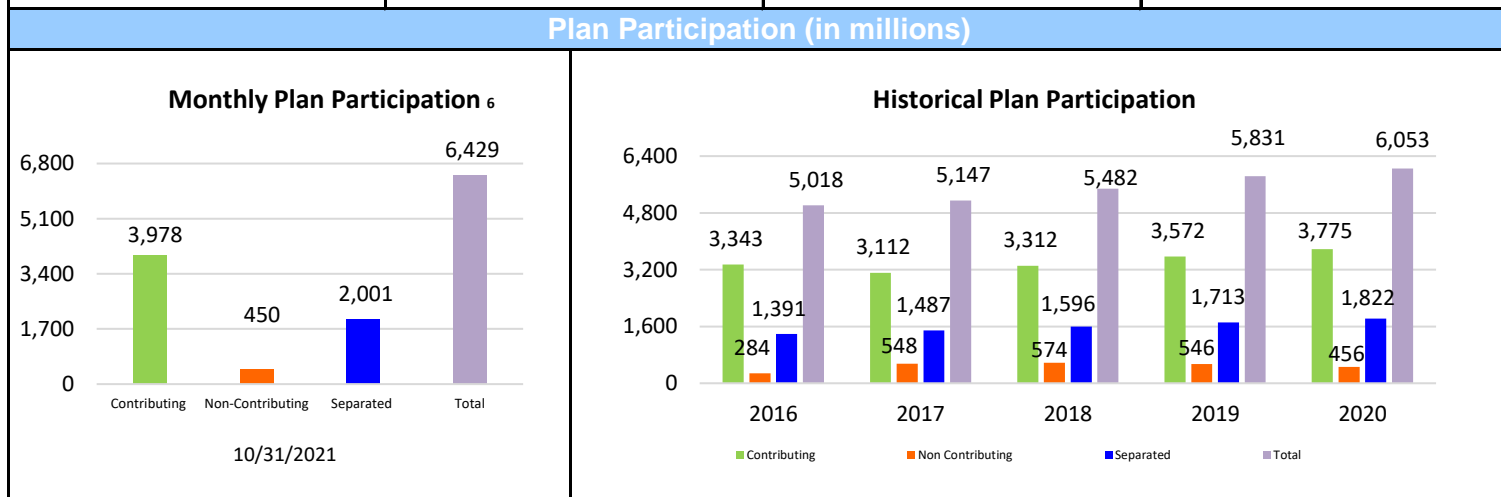
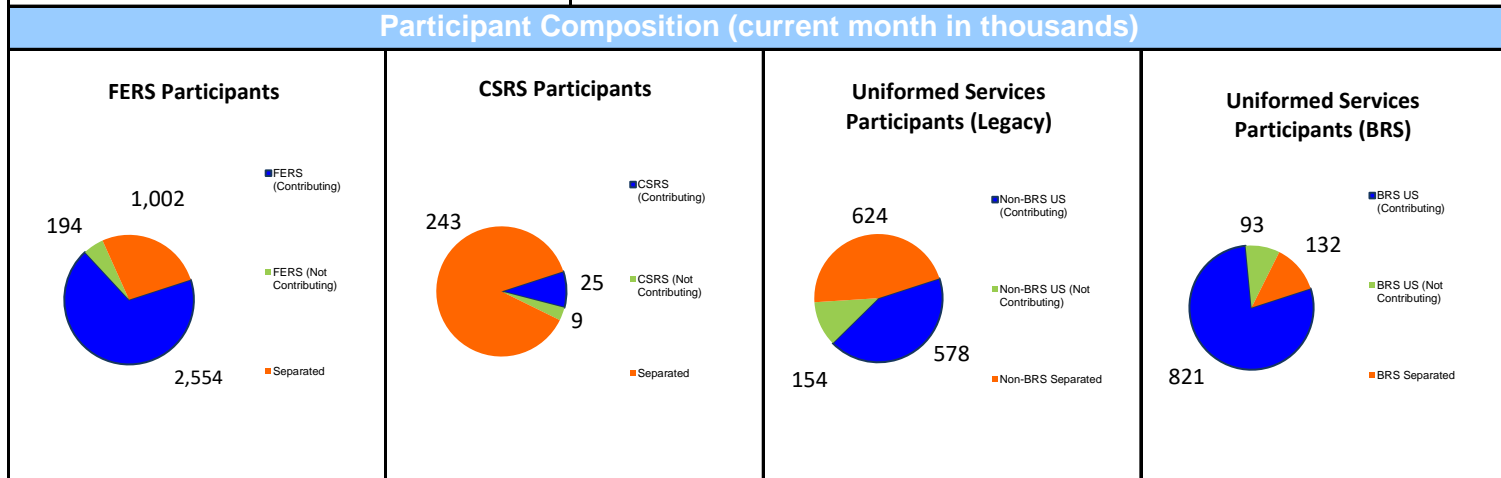
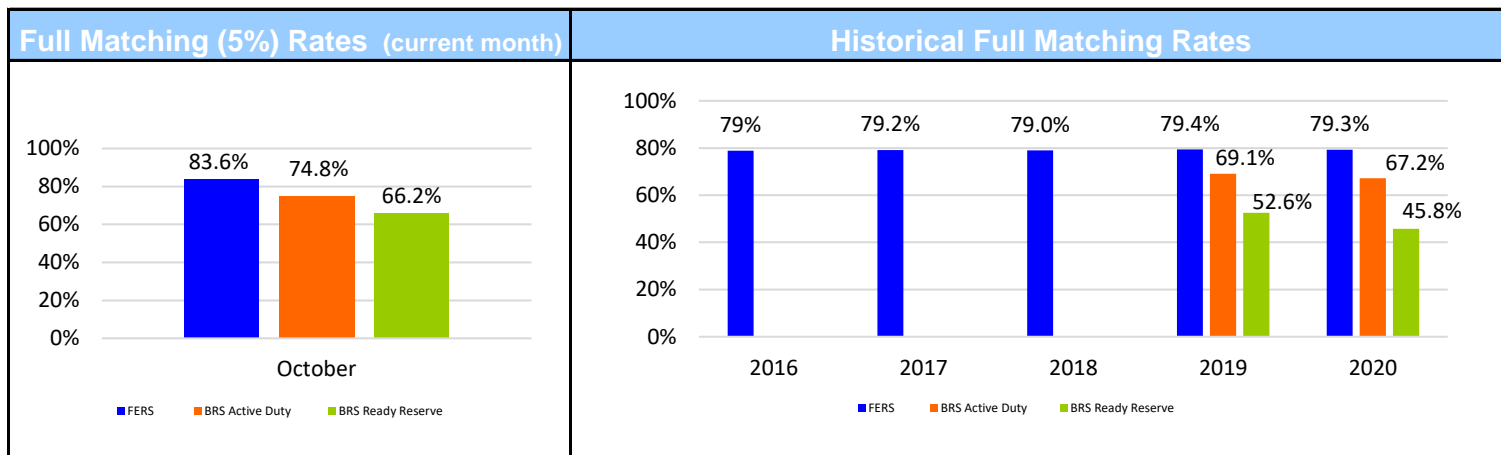
## Participants and Average Balance (current month)

	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,750,292	\$180,109	781,228	\$22,575
CSRS	276,672	\$193,915	10,098	\$31,380
Uniformed Services	1,356,782	\$39,633	616,374	\$17,449
BRS Participants	1,044,819	\$10,551	595,954	\$9,527
Bene Participants	34,979	\$139,657	2,000	\$14,344
Total	6,463,544	\$124,253	2,005,654	\$17,145

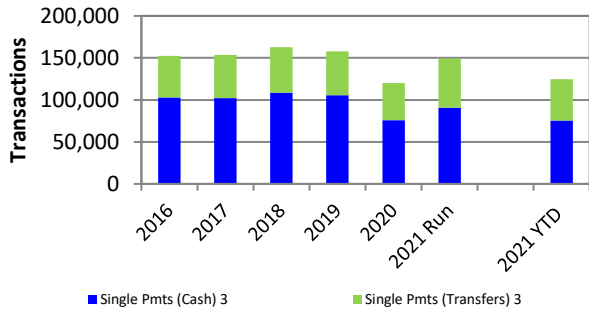
## Participation Rates (current month)

## Historical Participation Rates

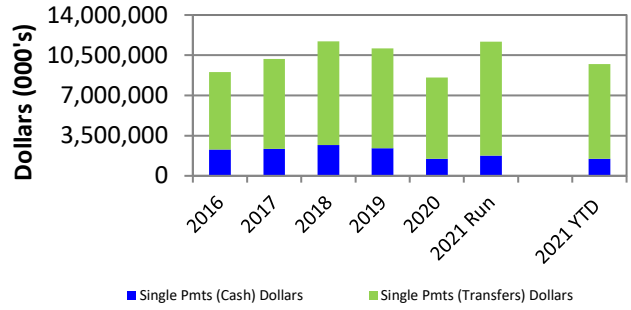




### Post-Separation Withdrawals Single Payments (Cash & Transfers)

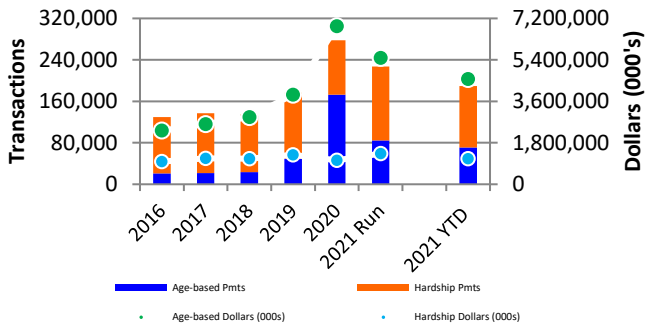


### Post-Separation Withdrawals Single Payments (Cash & Transfers)

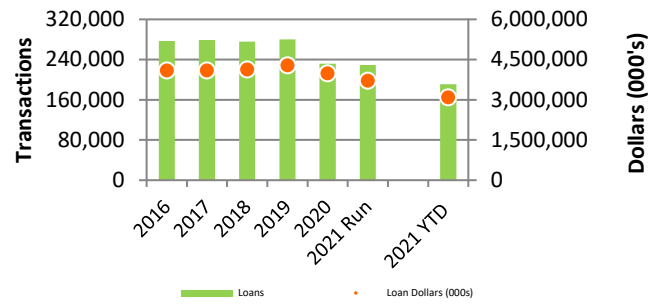


## In-Service Withdrawal and Loan Activity

### Age-Based & Hardship

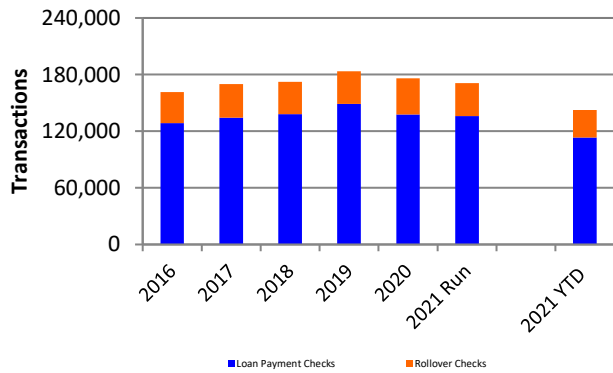


### Loans

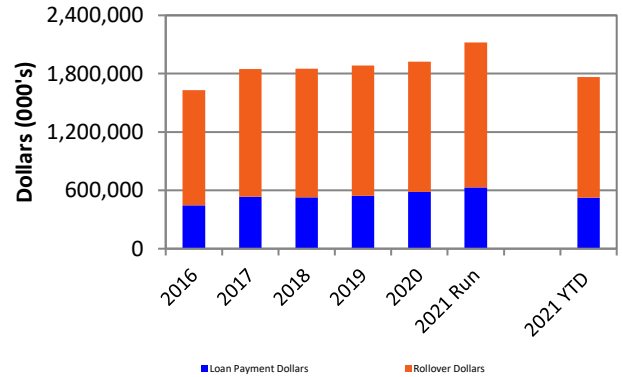


## Other Activity

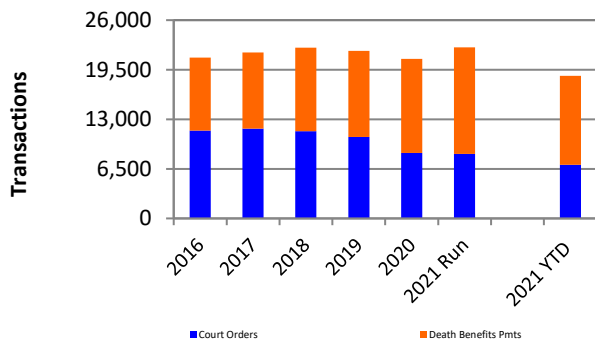
### Participant-Submitted Checks



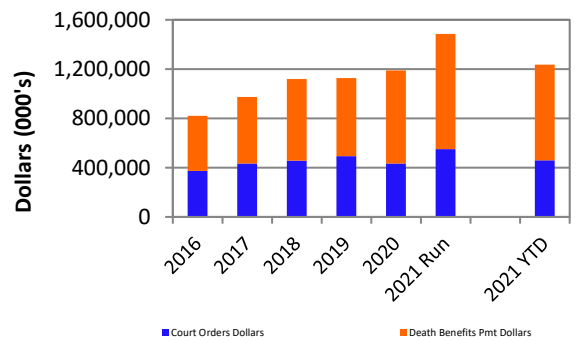
### Participant-Submitted Checks



### Legal Processing

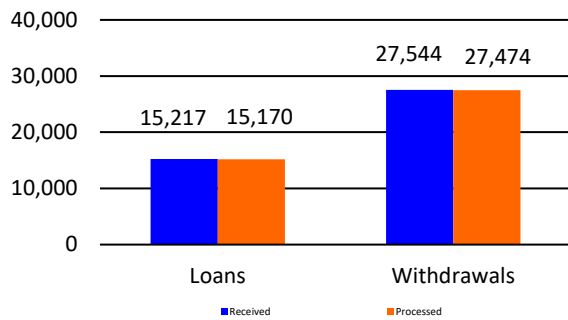


### Legal Processing

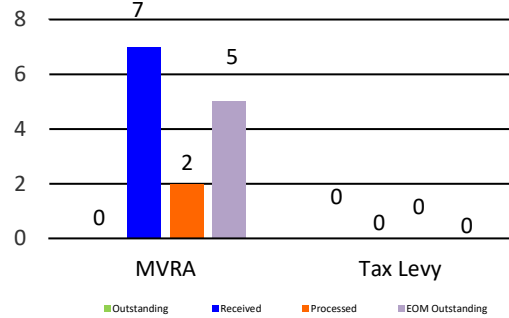


## Forms Processing (current month)

### Service Bureau Activity <sup>4</sup>



### MVRA & Tax Levy <sup>5</sup>



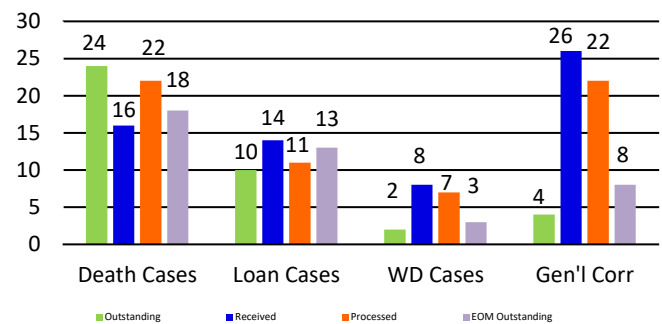
## Inquiries (current month)

### Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	29,707	16.93%
2	Transaction Verification	16,553	9.44%
3	In-Service Withdrawal Program	13,658	7.79%
4	Loan Program	12,538	7.15%
5	EDR, Contributions, Neg.Adjustments, Acct Balances	9,628	5.49%

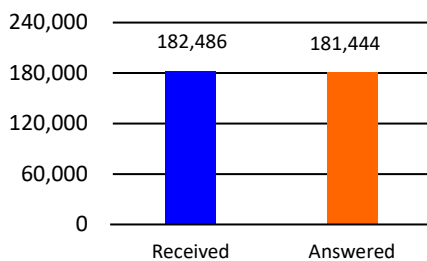
## OPS Casework (current month)

### Issue Management

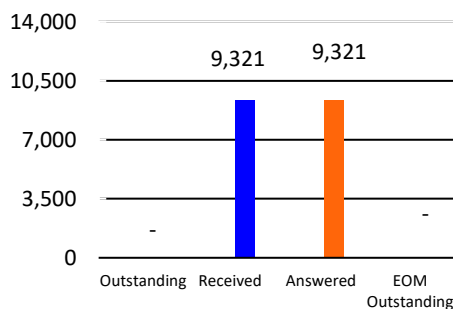


## Contact Center Activity (current month)

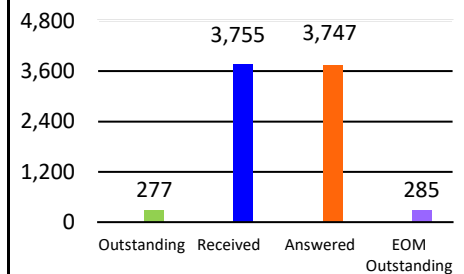
### Calls



### E-Messages \*



### Written Correspondence \*



- Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.
  - In addition to the initial monthly payments, 241,144 ongoing monthly payments were disbursed in October, 2021.
  - Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
  - Forms Processed includes accepted and rejected forms.
  - Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.
- \* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.
- This number does not include the FERS Agency Contributions only.