

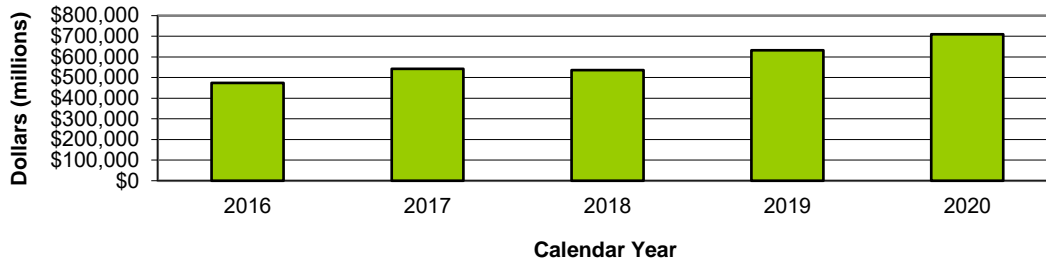
Thrift Savings Fund Statistics

June, 2021

Highlights

The number of participants receiving the full matching rate continues to climb in 2021, with FERS participants up more than 2%, and BRS active duty participants up 7% for the year, so far. Hardship withdrawals for 2021 have been steadily increasing and are up 9% for the year. This brings us back in line with historical normal levels as the 2020 numbers were the lowest on record since 2007. 2020's hardship withdrawals were likely affected by the CARES Act loans and withdrawal options that Congress made available due to the pandemic.

Thrift Savings Fund Statistics



Plan Balance

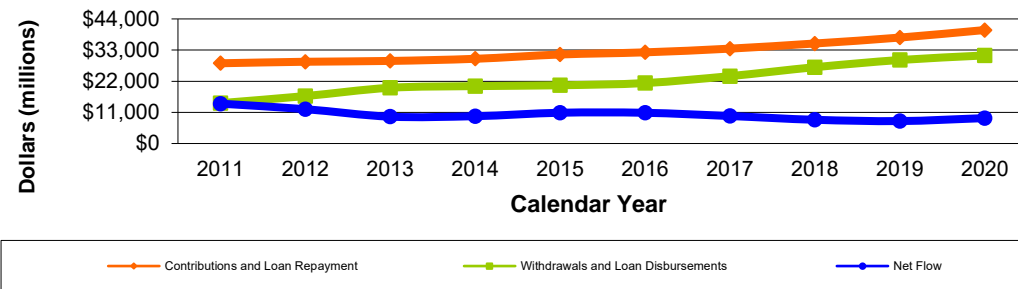
	Jun	May	Apr
	\$773,293	\$762,265	\$757,814

Roth

	Jun	May	Apr
	\$31,357	\$30,438	\$29,793

(in millions)

Cash Flow Attributes

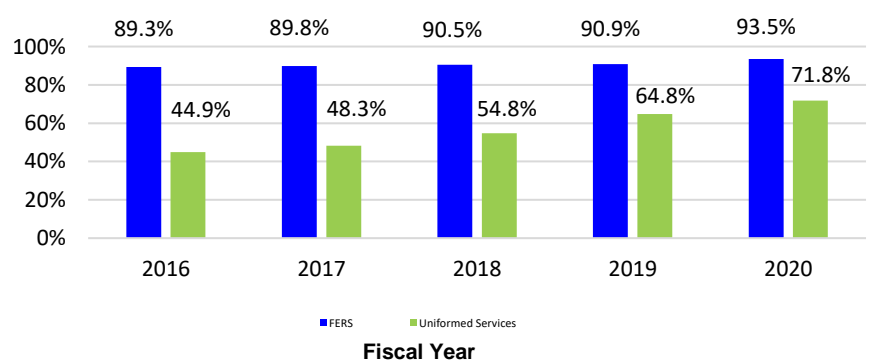
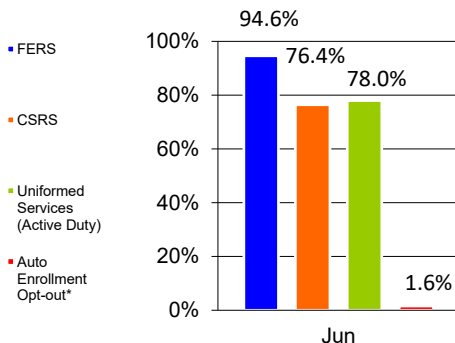


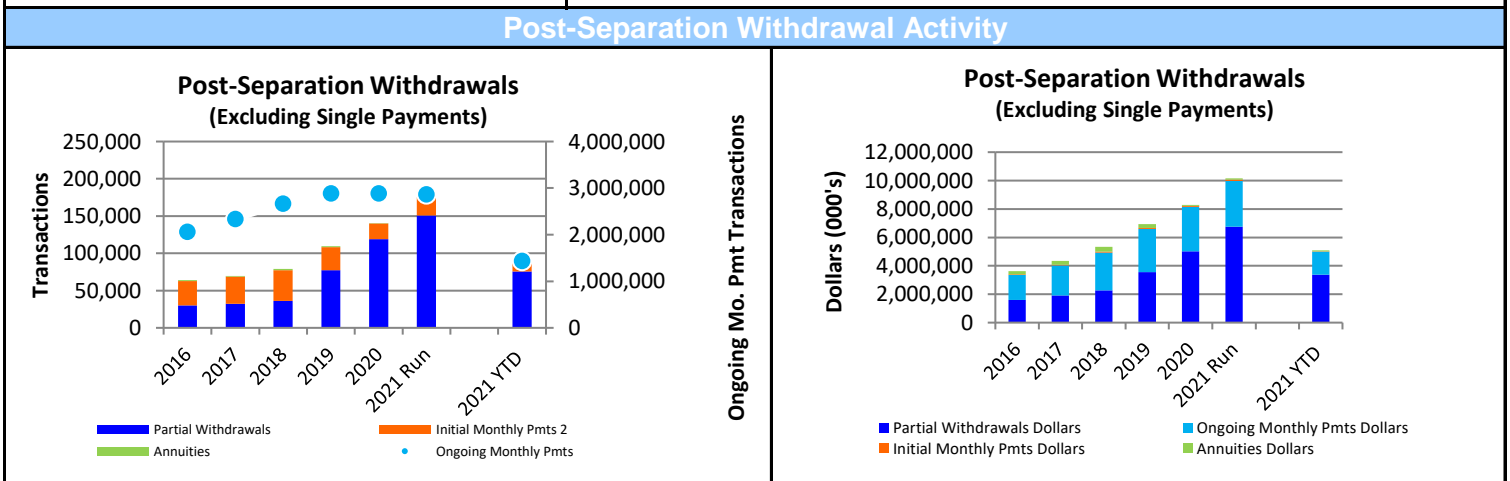
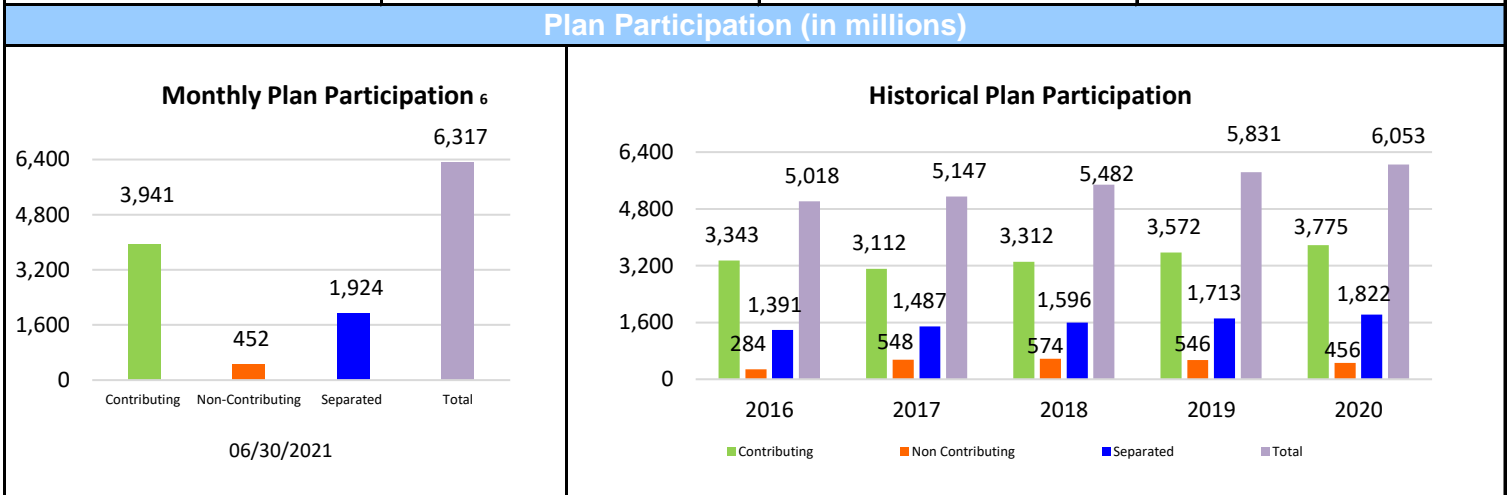
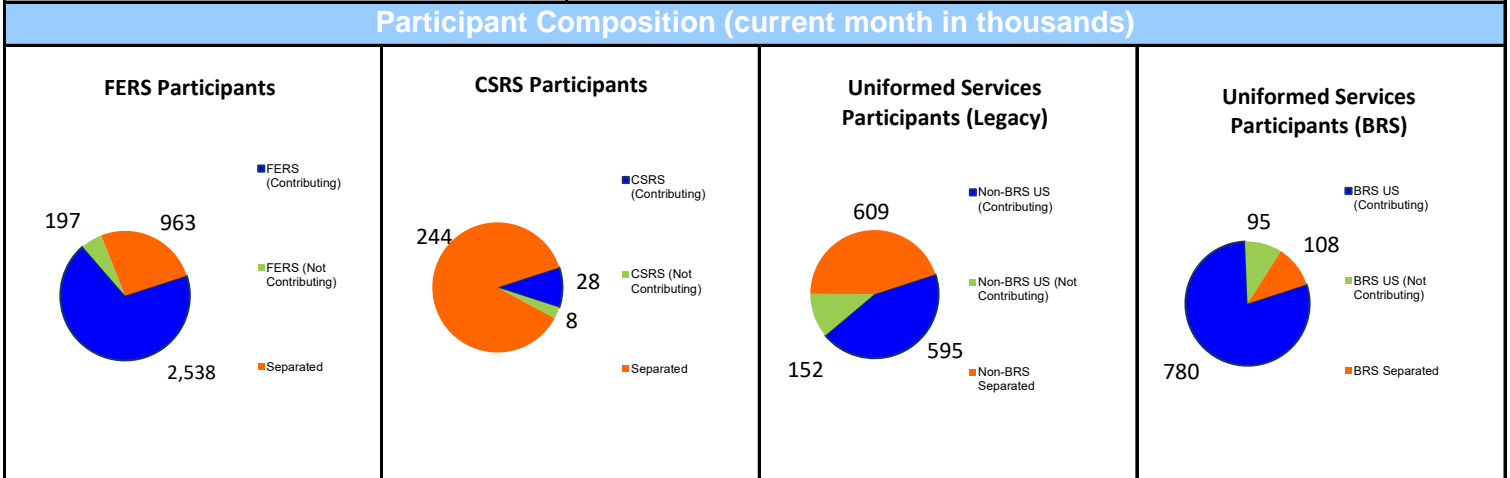
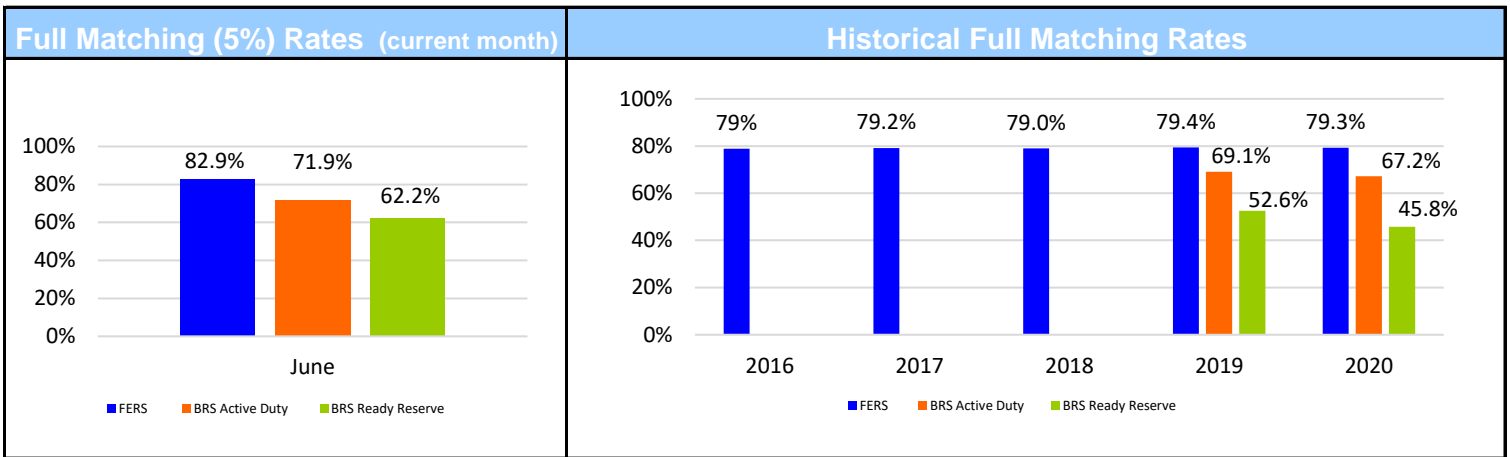
Participants and Average Balance (current month)

	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,698,059	\$173,896	747,571	\$20,936
CSRS	280,505	\$185,548	10,164	\$29,521
Uniformed Services	1,356,119	\$37,342	605,360	\$15,896
BRS Participants	983,209	\$9,732	544,746	\$8,929
Bene Participants	33,410	\$136,436	1,850	\$13,339
Total	6,351,302	\$121,753	1,909,691	\$16,420

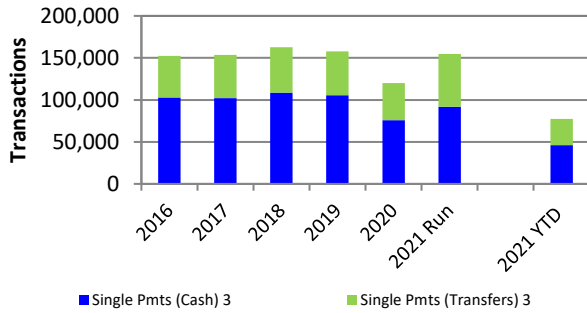
Participation Rates (current month)

Historical Participation Rates

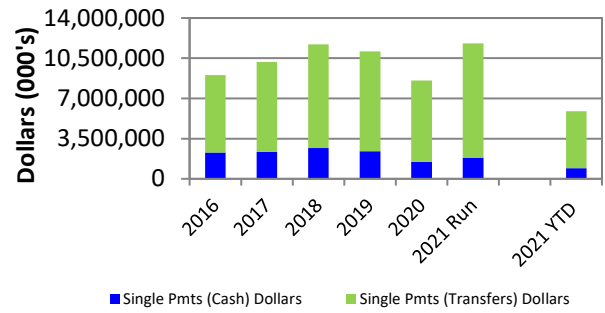




Post-Separation Withdrawals Single Payments (Cash & Transfers)

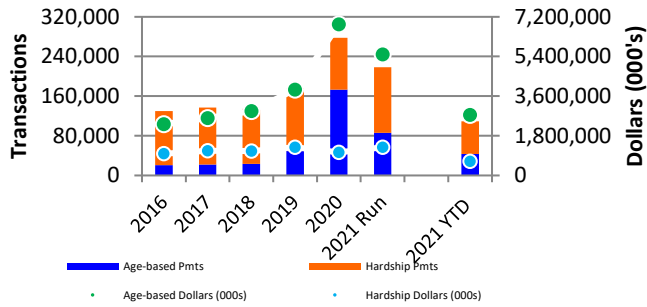


Post-Separation Withdrawals Single Payments (Cash & Transfers)

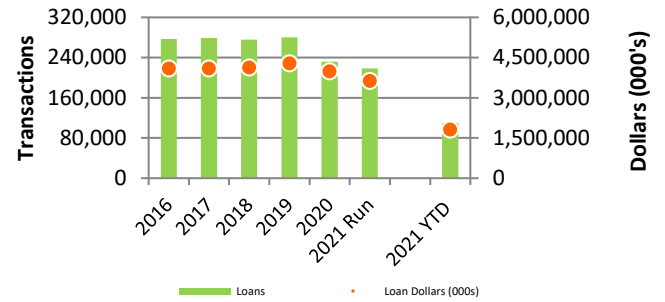


In-Service Withdrawal and Loan Activity

Age-Based & Hardship

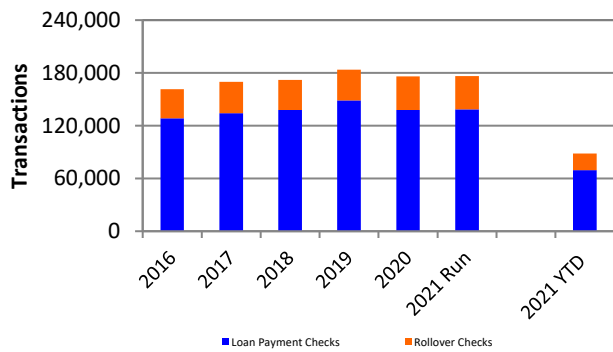


Loans

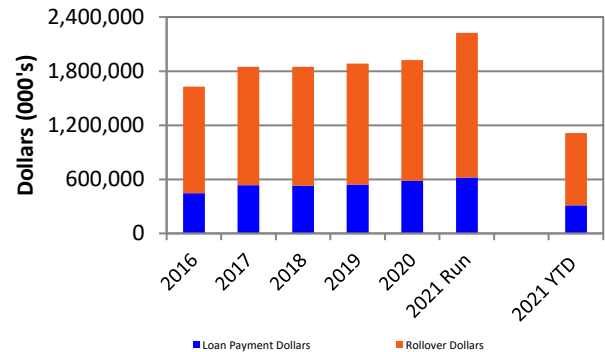


Other Activity

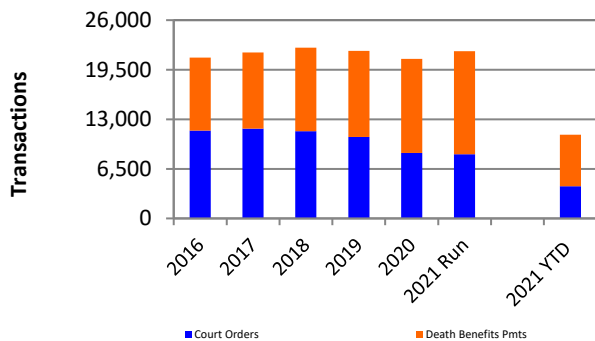
Participant-Submitted Checks



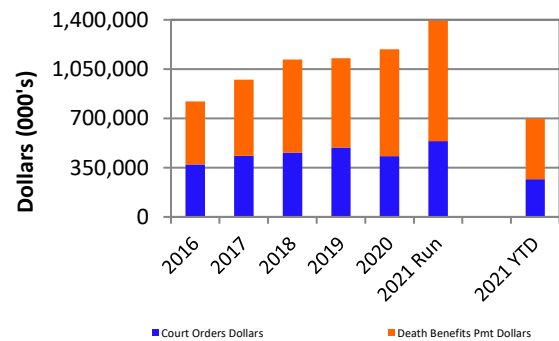
Participant-Submitted Checks



Legal Processing

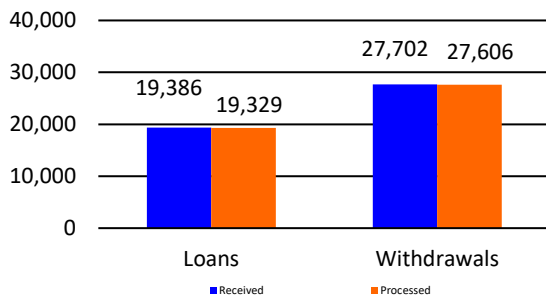


Legal Processing

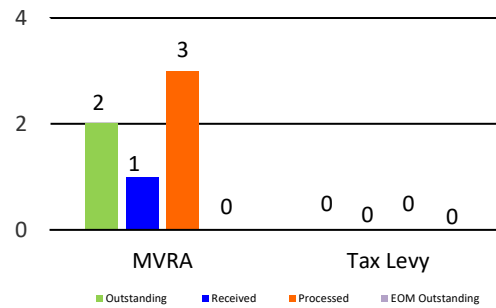


Forms Processing (current month)

Service Bureau Activity ⁴



MVRA & Tax Levy ⁵



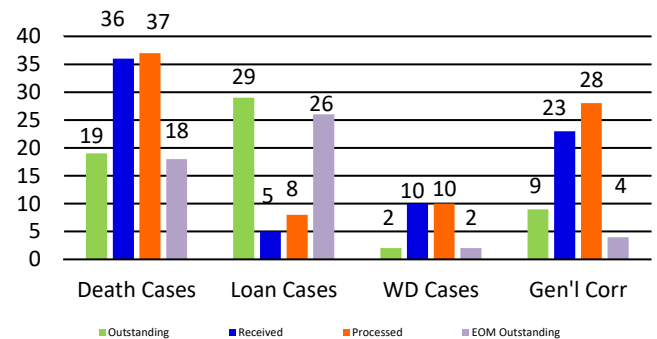
Inquiries (current month)

Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	28,104	15.99%
2	Transaction Verification	20,202	11.49%
3	In-Service Withdrawal Program	14,357	8.17%
4	Loan Program	13,661	7.77%
5	EDR, Contributions, Neg. Adjustments, Acct Balances	9,379	5.34%

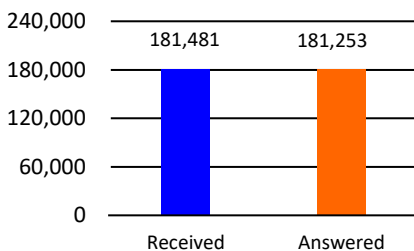
OPS Casework (current month)

Issue Management

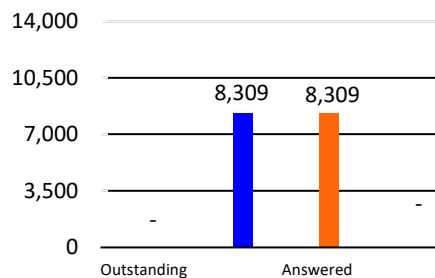


Contact Center Activity (current month)

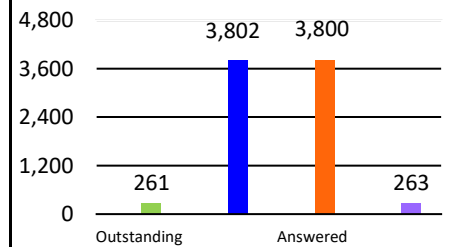
Calls



E-Messages *



Written Correspondence *



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.

2. In addition to the initial monthly payments, 240,350 ongoing monthly payments were disbursed in June, 2021.

3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.

4. Forms Processed includes accepted and rejected forms.

5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.

* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.

6. This number does not include the FERS Agency Contributions only.