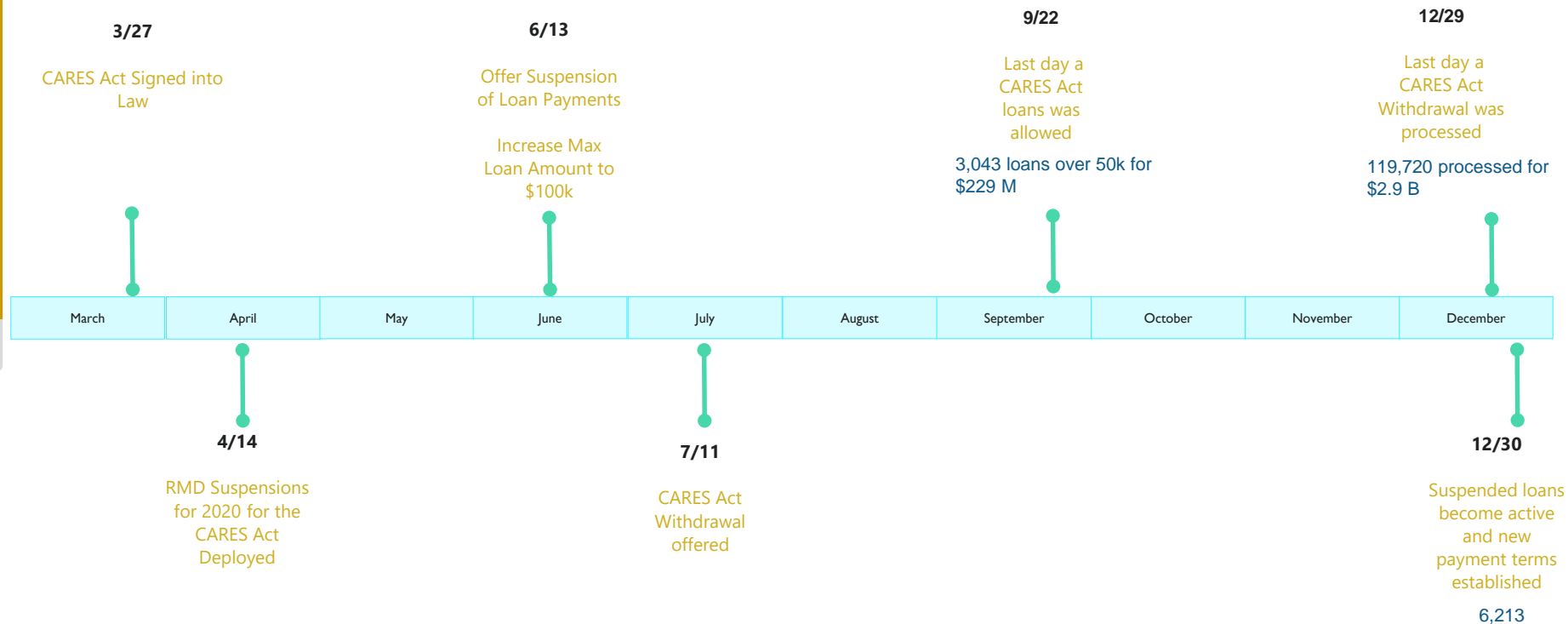


Thrift Savings Fund Statistics Highlights

- Plan assets climbed to \$710 billion with the total number of participants reaching 6.2 million.
- Hardship withdrawal and loan volumes for the year were approximately 18% lower than the prior year, likely driven by use of CARES Act withdrawals and loans.
- Contact Centers continued to experience high call volume with changes to My Account being the most common issue/subject.
- CARES Act Withdrawals
 - 9,975 Active participants
 - 119,720 participants in total since the option was initiated in June.

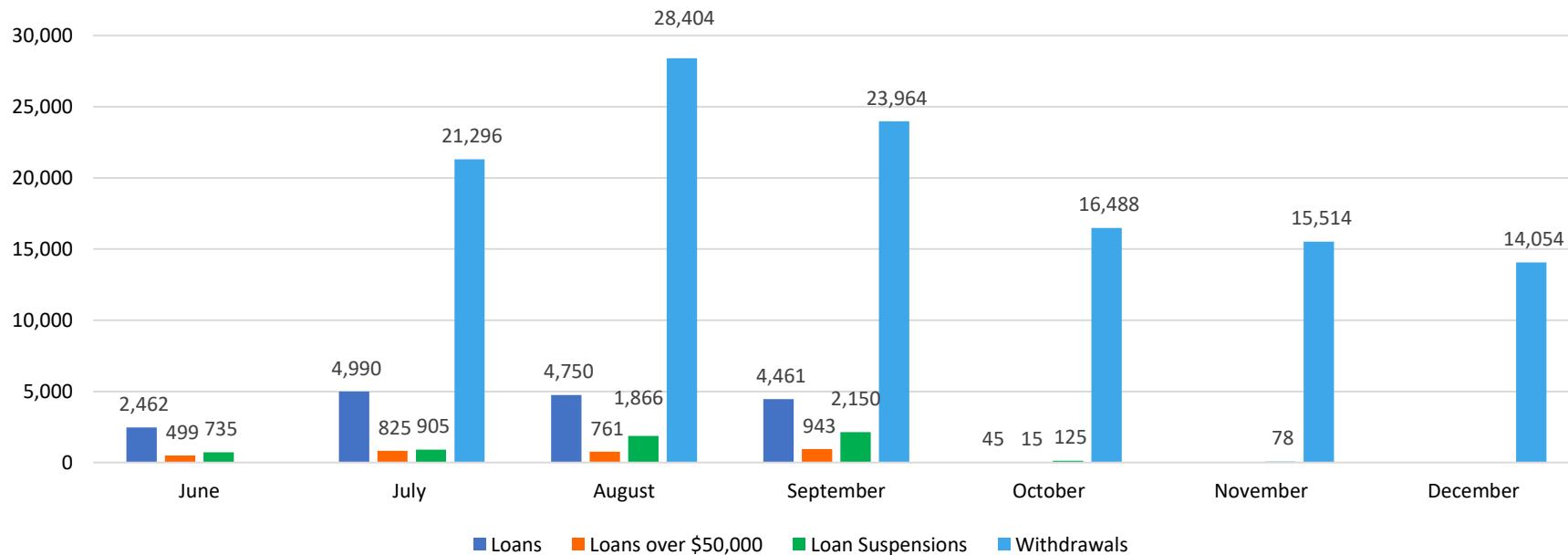


CARES Act Timeline



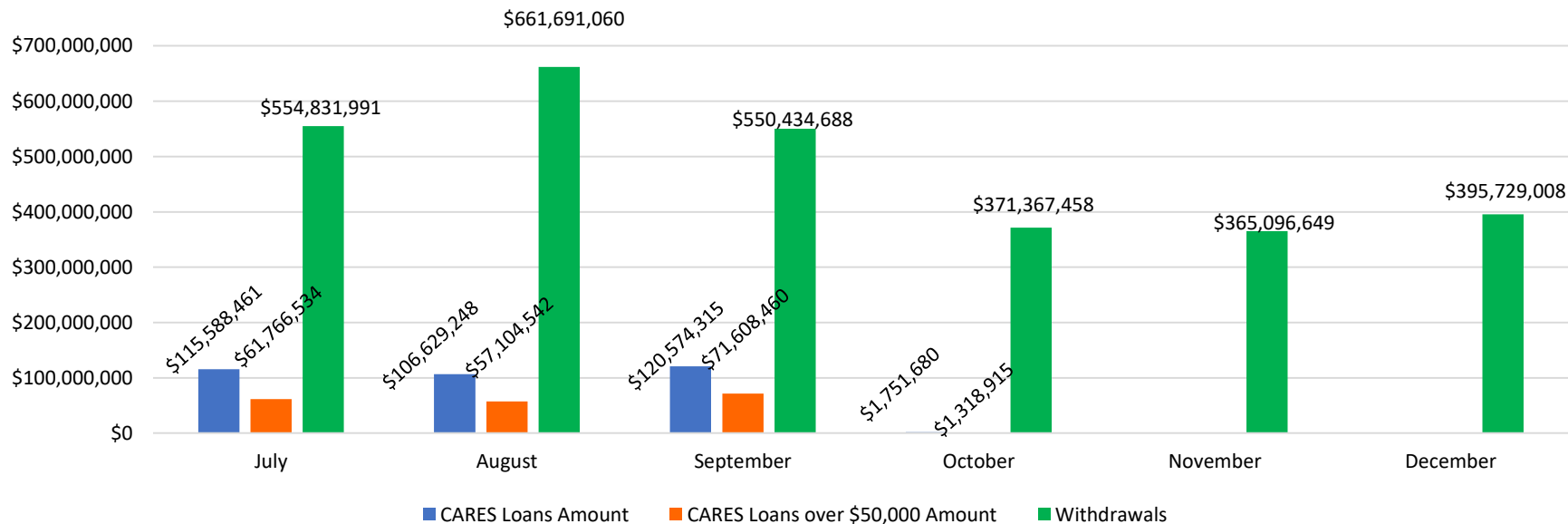
CARES Act Volumes

Loans and Withdrawals Number



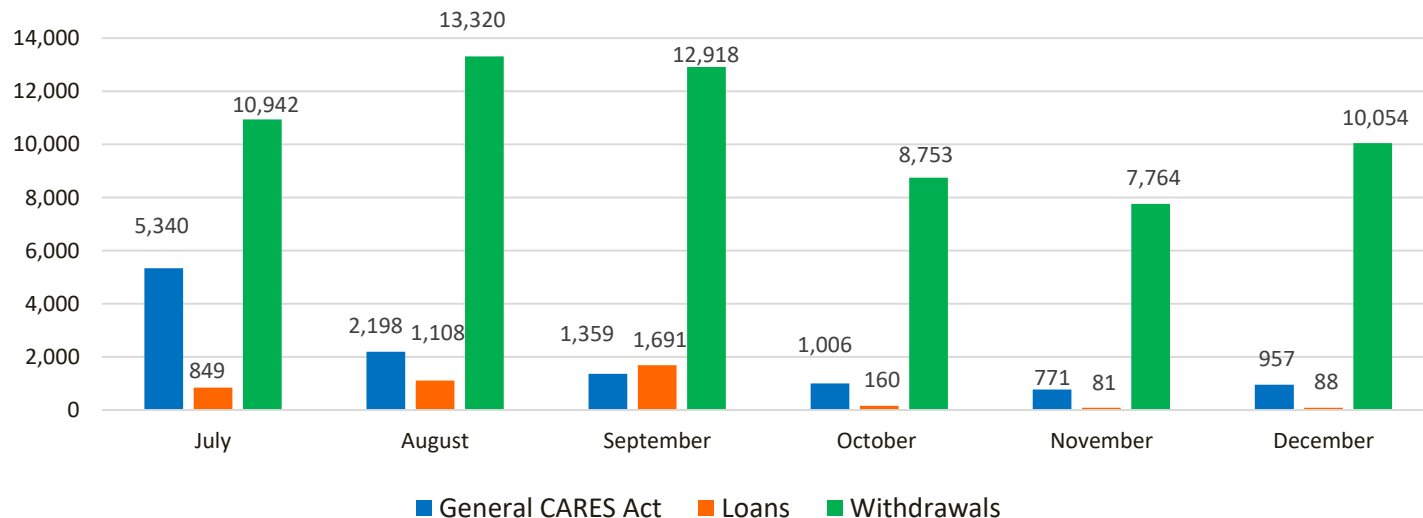
CARES Act Volumes

Loans and Withdrawals Amount



CARES Act Volumes

Contact Center Inquiries



Questions?

