

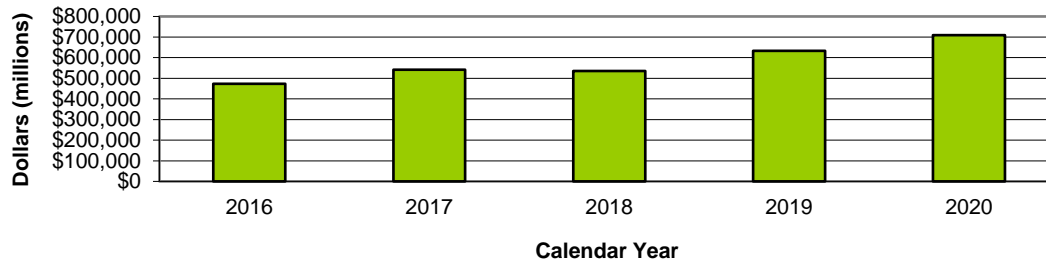
Thrift Savings Fund Statistics

March 2021

Highlights

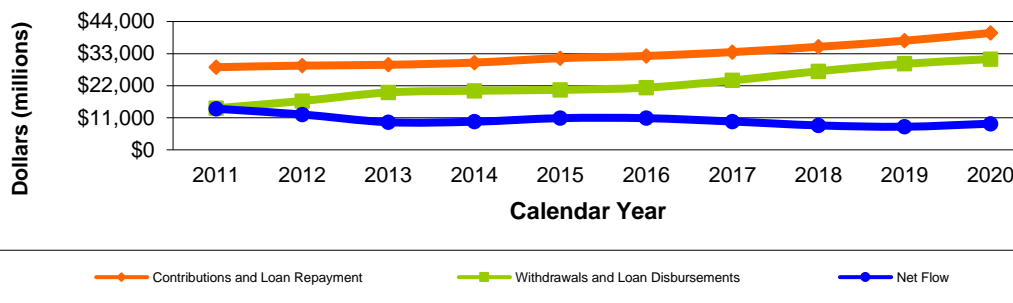
Over 1.8 million participants are using the Roth option with balances totaling just over \$28 billion, this represents a 41% increase in the number of accounts and a 64% increase in assets since the implementation of BRS in January of 2018. FERS and active duty uniformed services participation rates continue their upward trend at 94.4% and 77.2%, respectively. The number of participants receiving the full match of 5% continues to rise; BRS participants are seeing the largest increase up nearly 3% to 69.8% since the implementation of auto-enrollment at 5% in October 2020.

Thrift Savings Fund Statistics



	Plan Balance	Roth
Mar	\$734,995	\$28,319
Feb	\$723,467	\$27,402
Jan	\$709,040	\$26,393
(in millions)		

Cash Flow Attributes

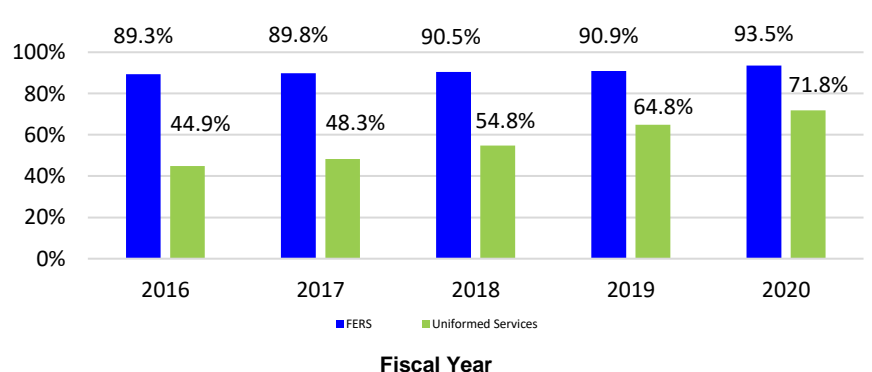
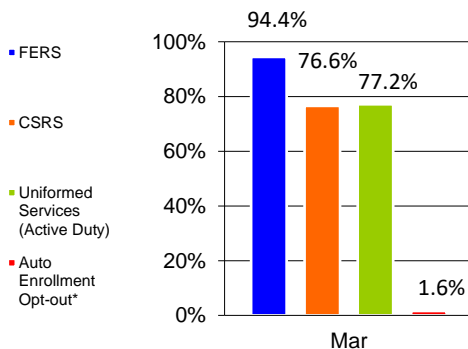


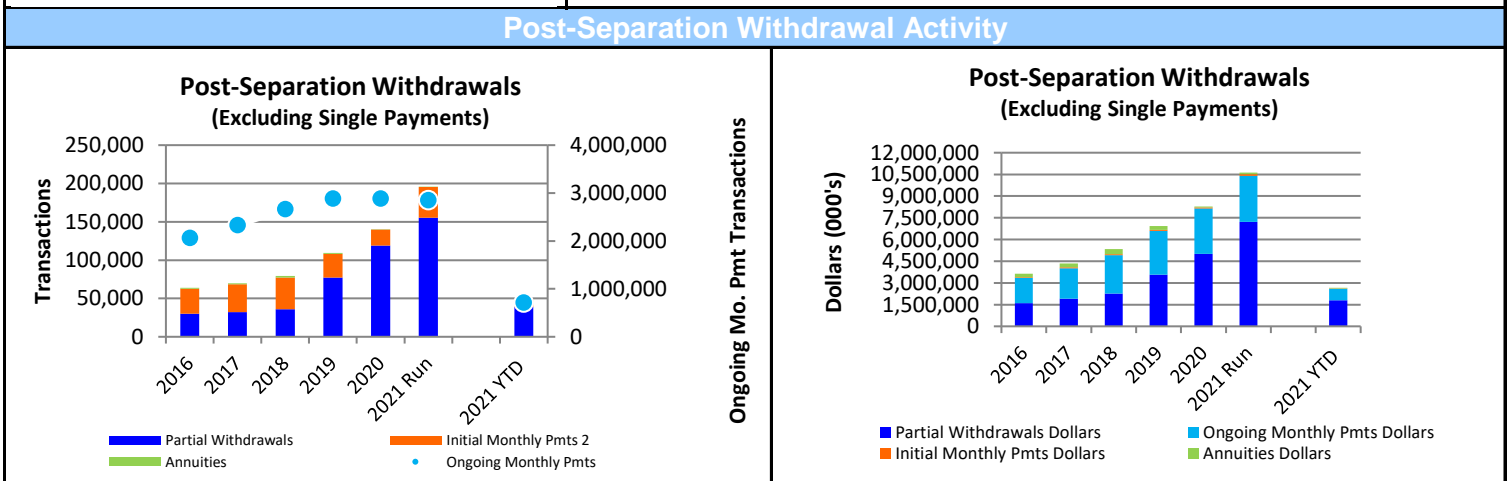
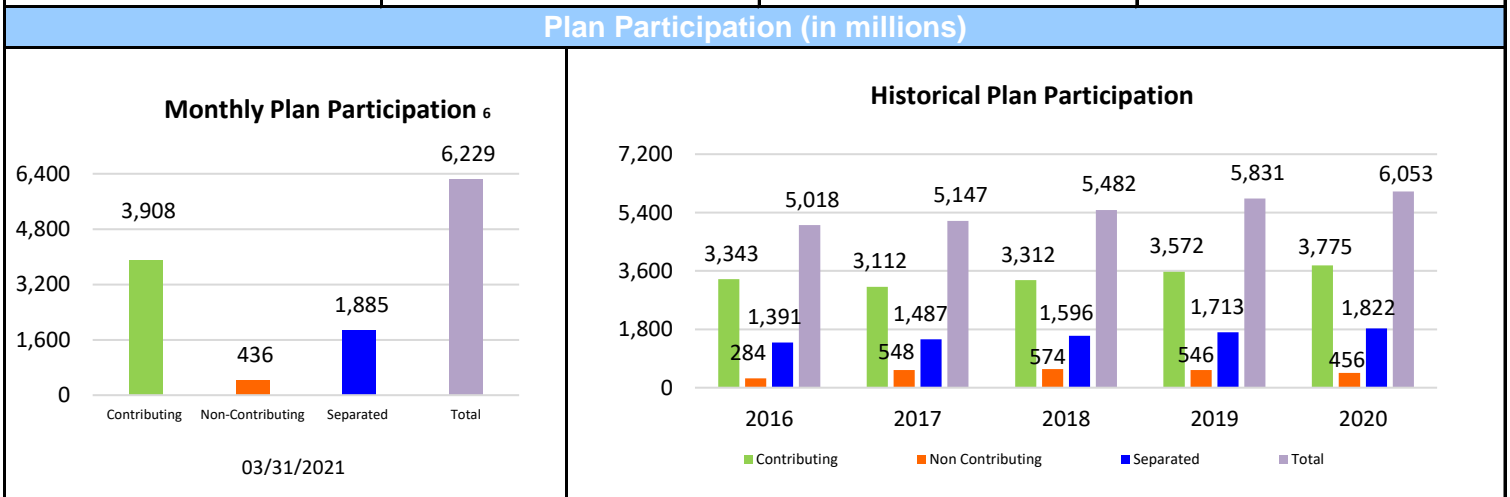
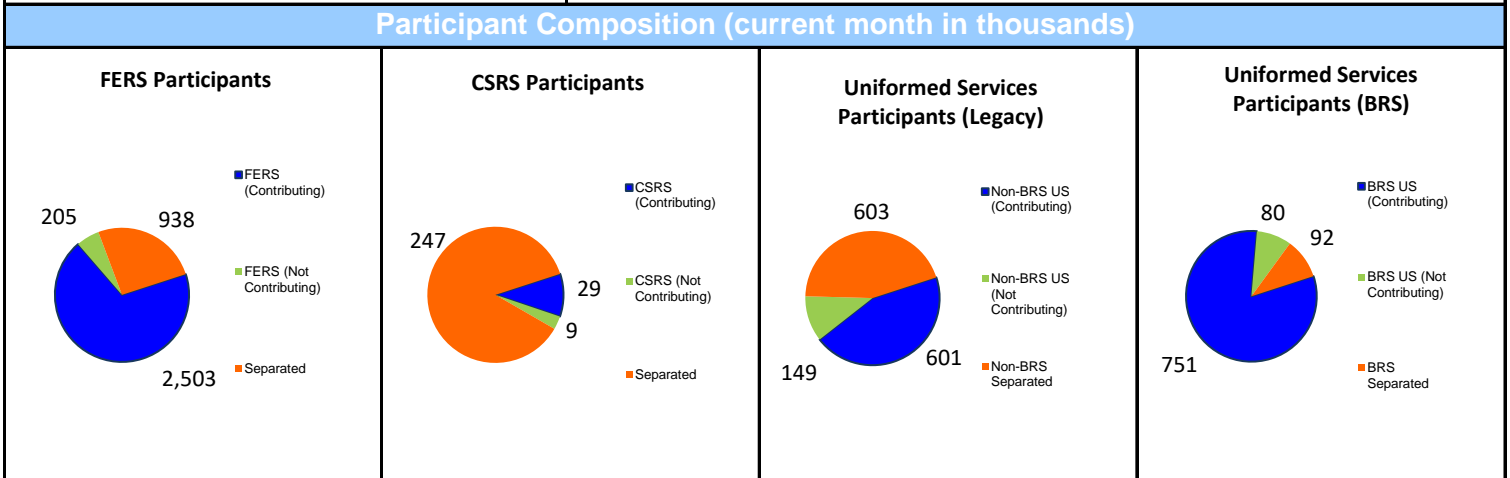
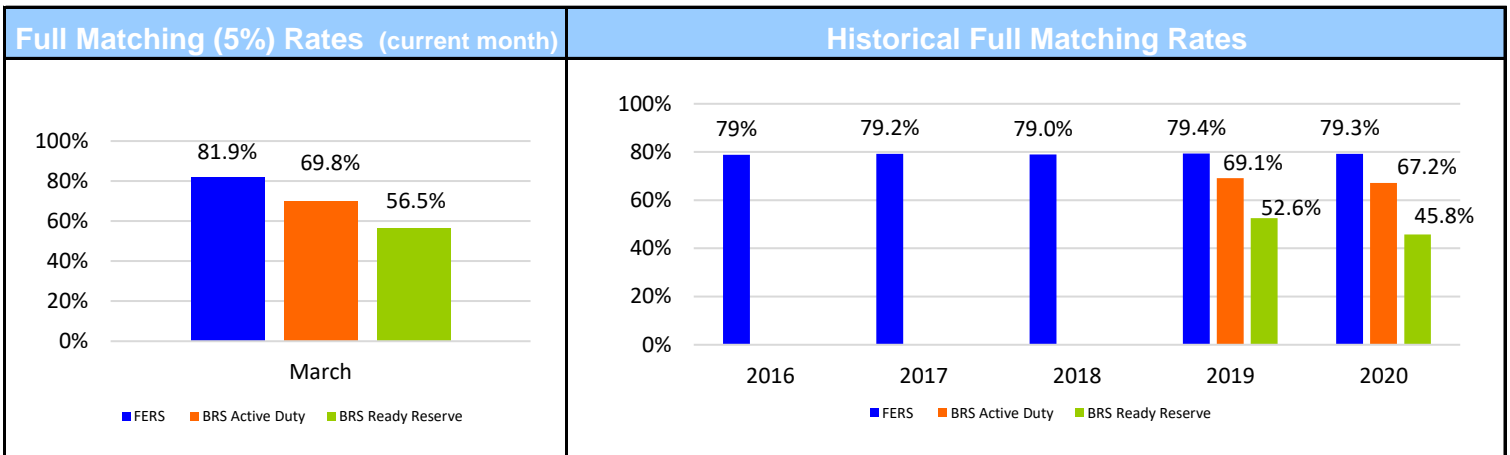
Participants and Average Balance (current month)

	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,650,436	\$169,435	722,127	\$19,994
CSRS	283,571	\$180,126	10,186	\$28,338
Uniformed Services	1,353,295	\$35,828	594,209	\$15,035
BRS Participants	937,018	\$9,169	512,580	\$8,504
Bene Participants	32,531	\$131,879	1,747	\$12,663
Total	6,256,851	\$117,470	1,840,849	\$15,384

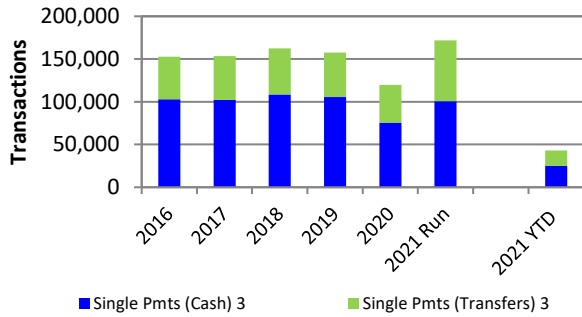
Participation Rates (current month)

Historical Participation Rates

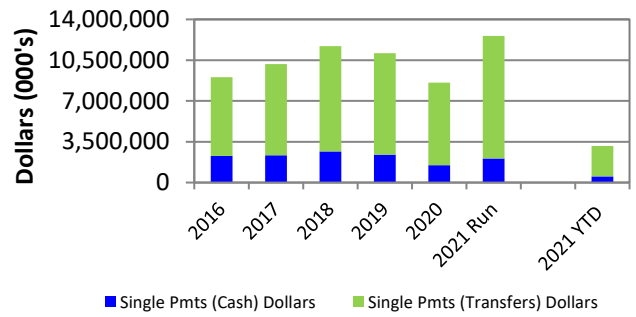




Post-Separation Withdrawals Single Payments (Cash & Transfers)

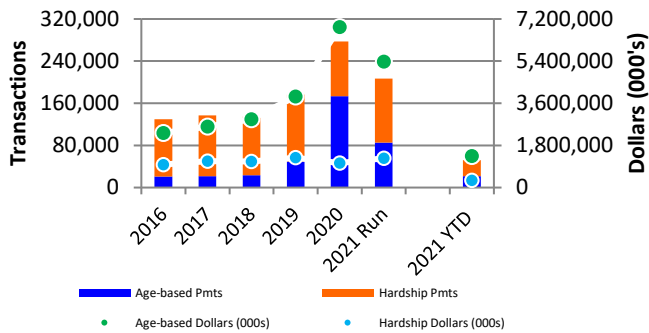


Post-Separation Withdrawals Single Payments (Cash & Transfers)

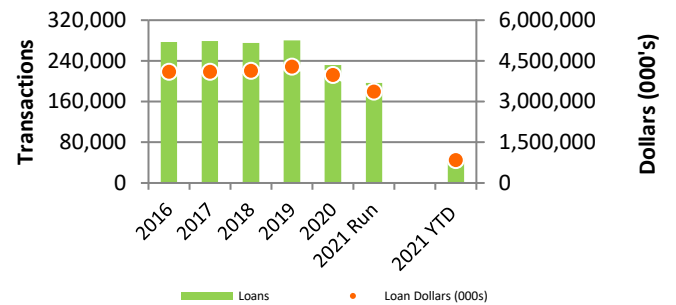


In-Service Withdrawal and Loan Activity

Age-Based & Hardship

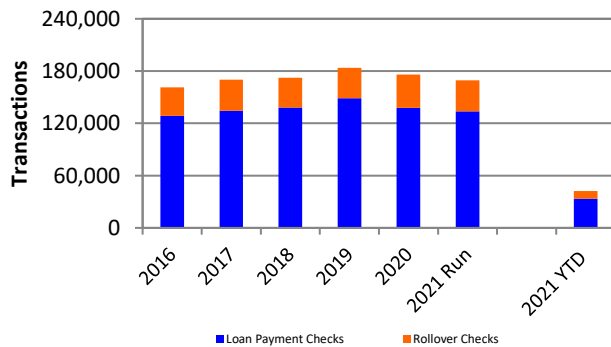


Loans

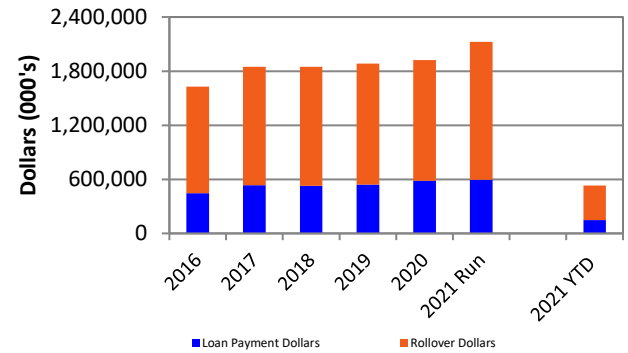


Other Activity

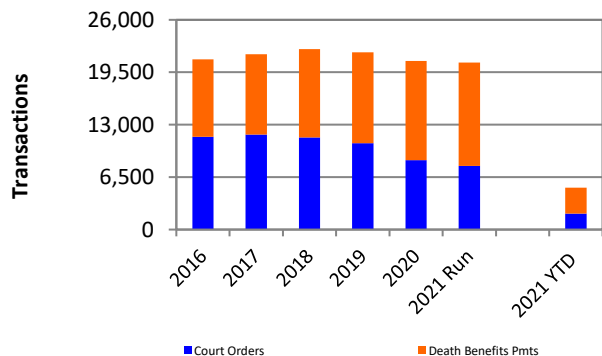
Participant-Submitted Checks



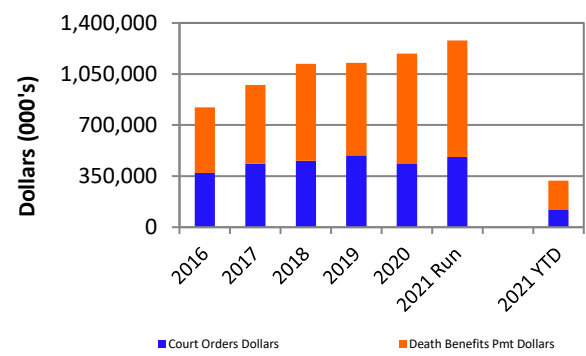
Participant-Submitted Checks



Legal Processing

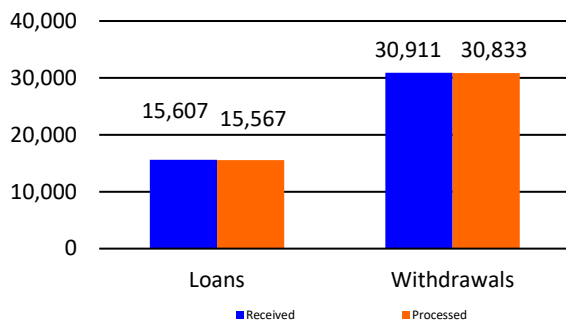


Legal Processing

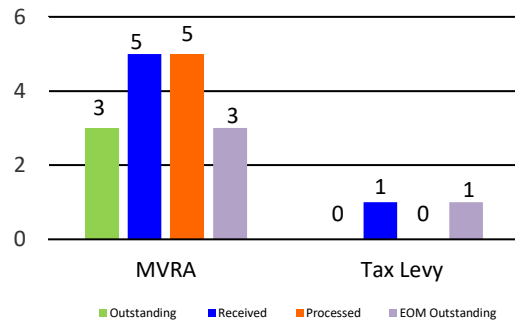


Forms Processing (current month)

Service Bureau Activity ⁴



MVRA & Tax Levy ⁵



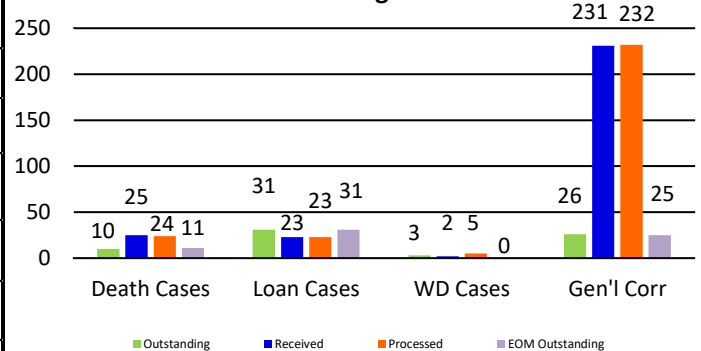
Inquiries (current month)

Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	34,357	17.32%
2	Transaction Verification	20,774	10.47%
3	Loan Program	11,991	6.05%
4	In-Service Withdrawal Program	11,575	5.84%
5	EDR, Contributions, Neg.Adjustments, Acct Balances	10,857	5.47%

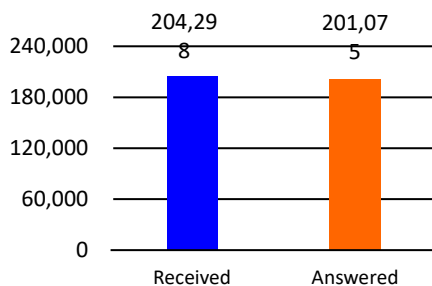
OPS Casework (current month)

Issue Management

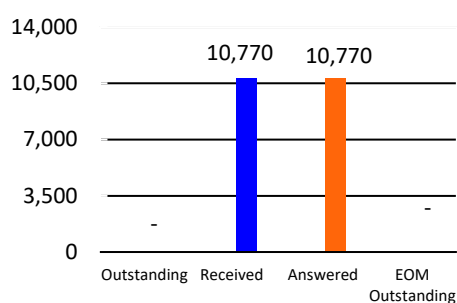


Contact Center Activity (current month)

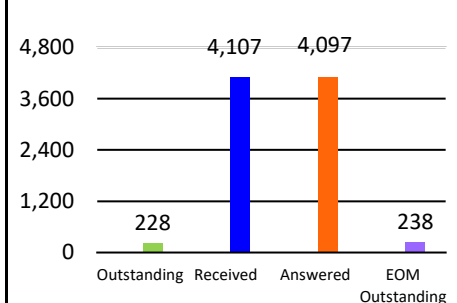
Calls



E-Messages *



Written Correspondence *



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.
 2. In addition to the initial monthly payments, 239,485 ongoing monthly payments were disbursed in March, 2021.
 3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
 4. Forms Processed includes accepted and rejected forms.
 5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.
- * Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.
6. This number does not include the FERS Agency Contributions only.