

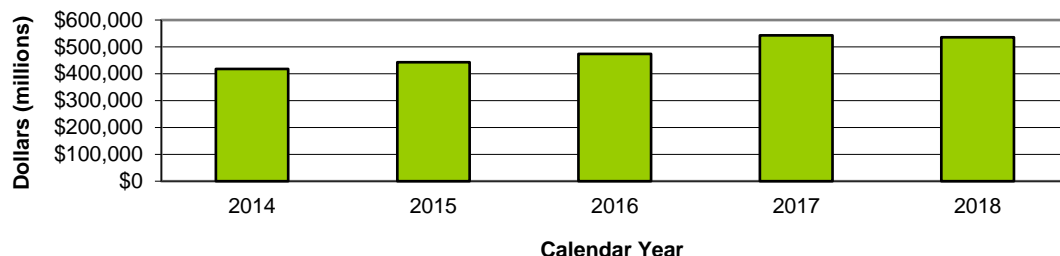
Thrift Savings Fund Statistics

June 2019

Highlights

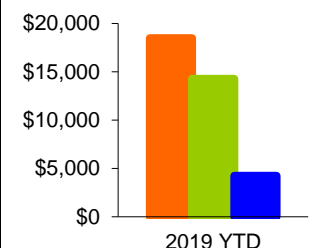
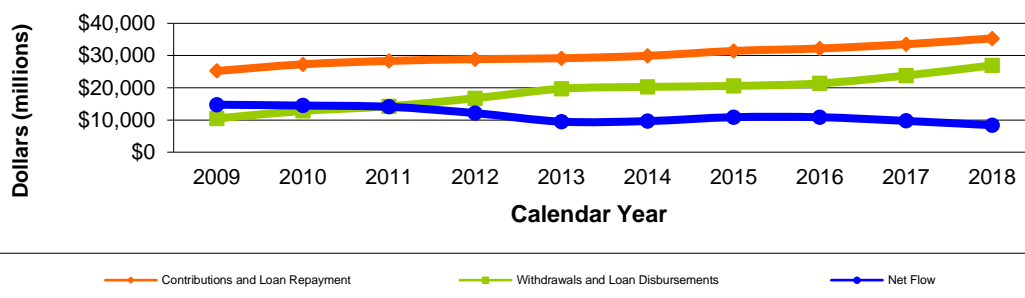
Participant activity is tracking in line with past summers and is stable with little variation. One item of note, in June TSP loan volumes dropped 7% under the previous month and the run rate for 2019 is about 3% lower than 2018. Uniformed service members continue to favor the Roth option, although only 33% of the total population they comprise nearly 60% of Roth TSP accounts. Two Step Authentication numbers continue to climb with approximately 215,000 participants having opted-in since implementation.

Thrift Savings Fund Statistics



	Plan Balance	Roth
Jun	\$594,985	\$15,413
May	\$572,370	\$14,451
Apr	\$590,807	\$14,682
(in millions)		

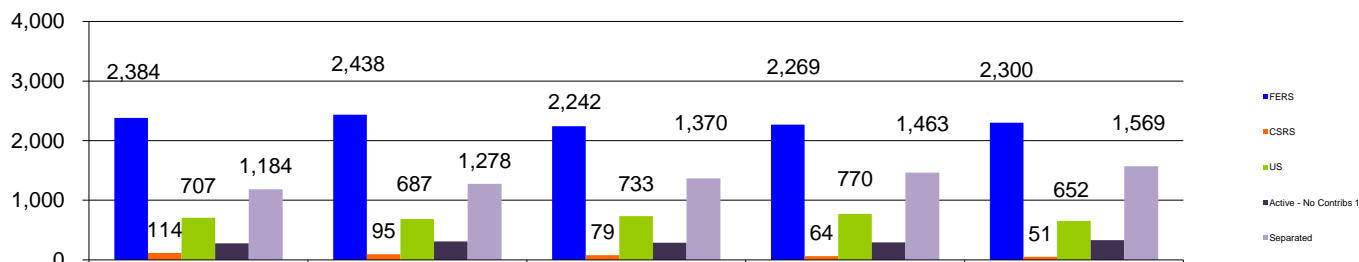
Cash Flow Attributes



Participants and Average Balance (current month)

	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,441,734	\$145,474	576,078	\$14,198
CSRS	306,459	\$154,091	10,118	\$21,817
Uniformed Services	1,342,267	\$27,549	534,373	\$9,613
BRS Participants	573,004	\$6,136	339,107	\$5,534
Bene Participants	26,536	\$114,661	1,027	\$9,498
Total	5,690,000	\$104,567	1,460,703	\$10,552

Historical Participant Counts (in thousands)



2014

2015

2016

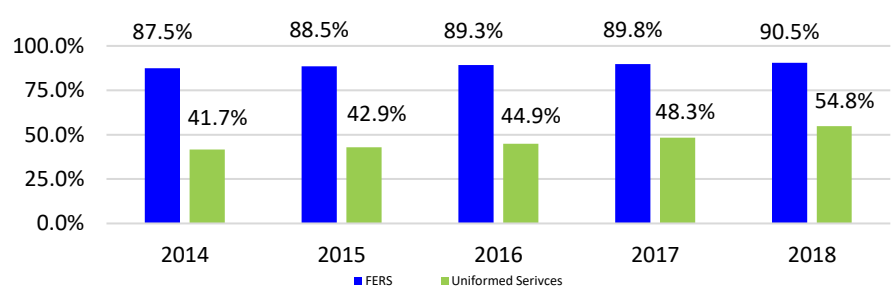
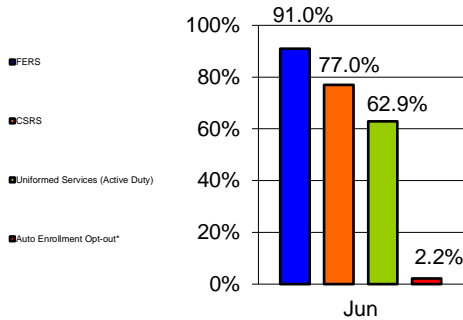
2017

2018

Fiscal Year

Participation Rates (current month)

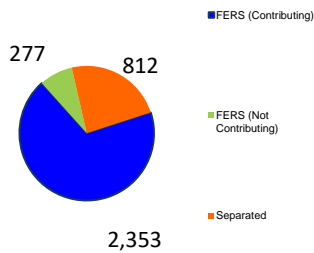
Historical Participation Rates



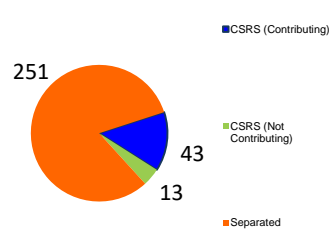
Fiscal Year

Participant Composition (current month in thousands)

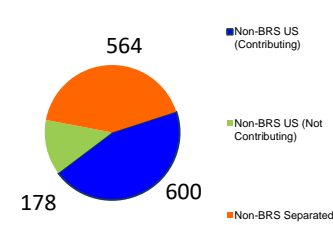
FERS Participants



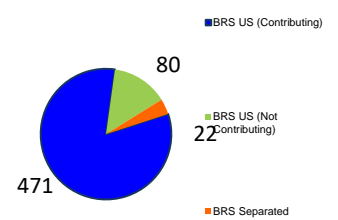
CSRS Participants



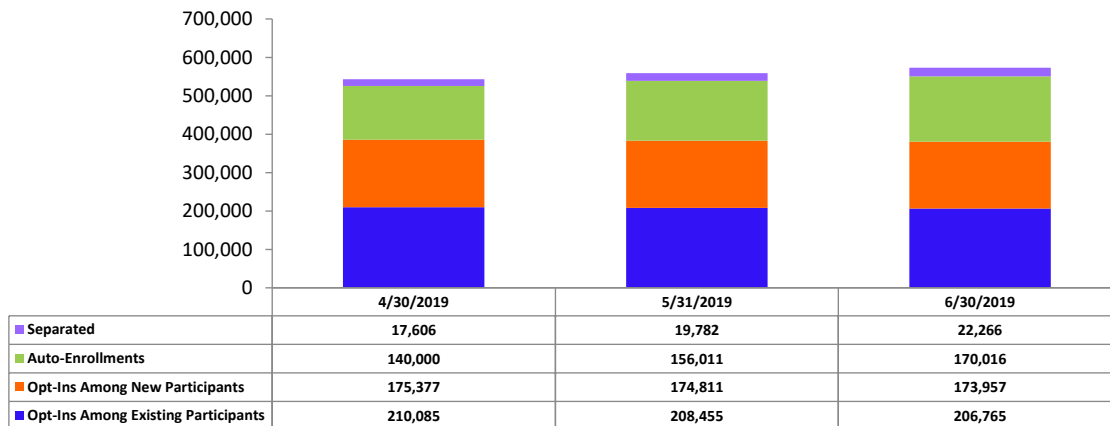
Uniformed Services Participants (Legacy)



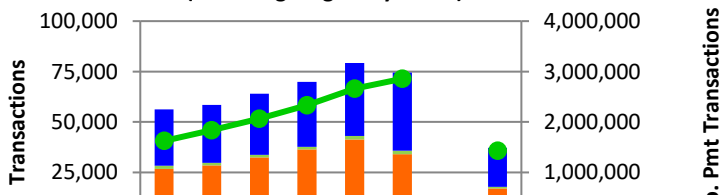
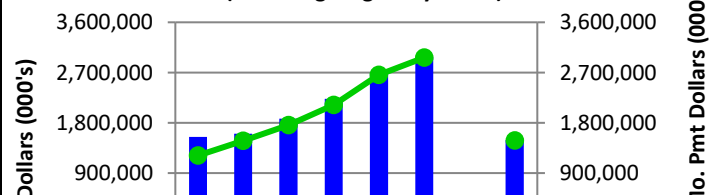
Uniformed Services Participants (BRS)

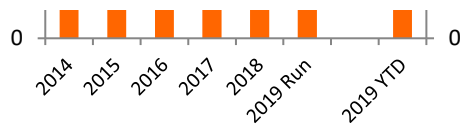


BRS Participant Count

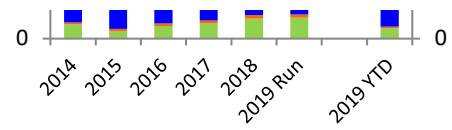


Post-Separation Withdrawal Activity

Post-Separation Withdrawals
(Excluding Single Payments)Post-Separation Withdrawals
(Excluding Single Payments)

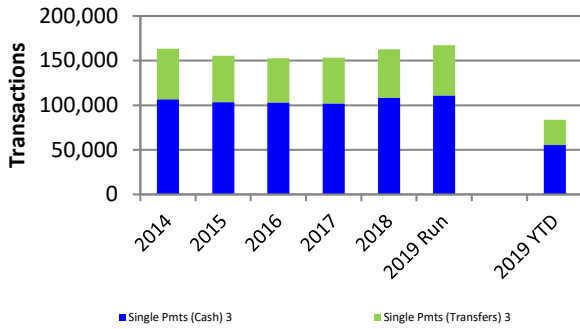


Ongoing Mc

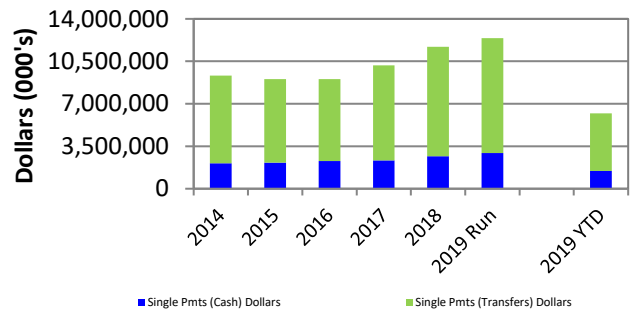


Ongoing N

Post-Separation Withdrawals Single Payments (Cash & Transfers)

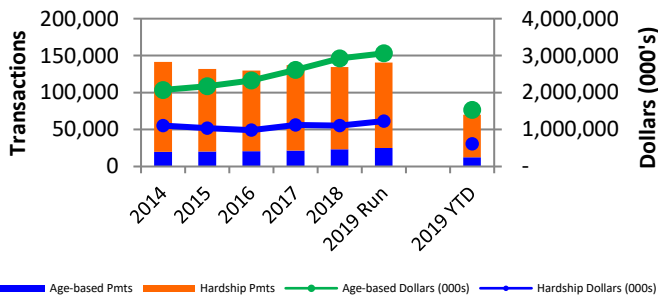


Post-Separation Withdrawals Single Payments (Cash & Transfers)

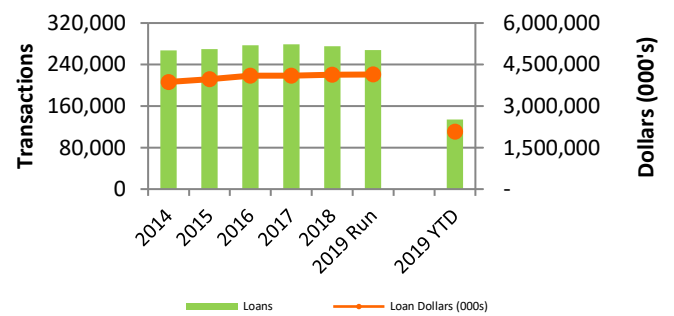


In-Service Withdrawal and Loan Activity

Age-Based & Hardship

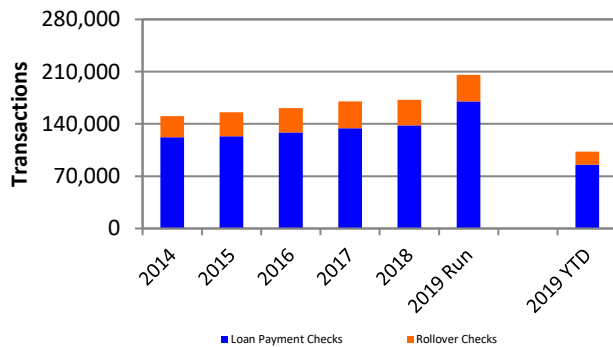


Loans

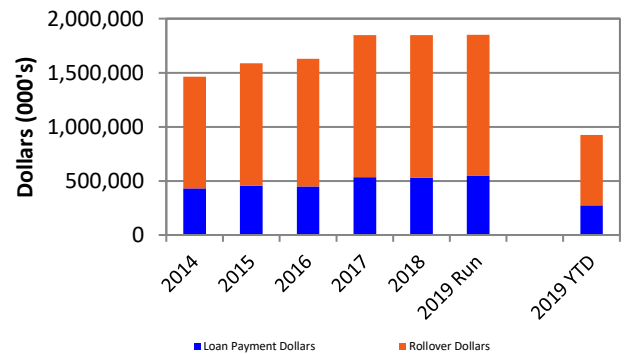


Other Activity

Participant-Submitted Checks



Participant-Submitted Checks

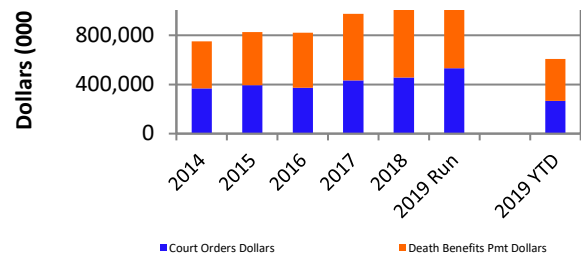
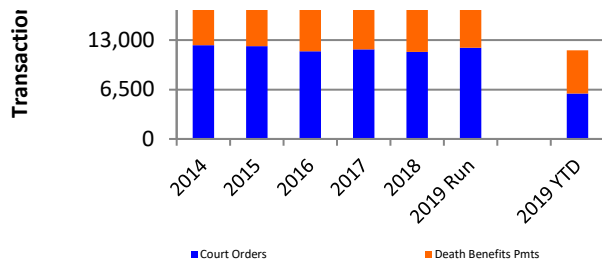


Legal Processing



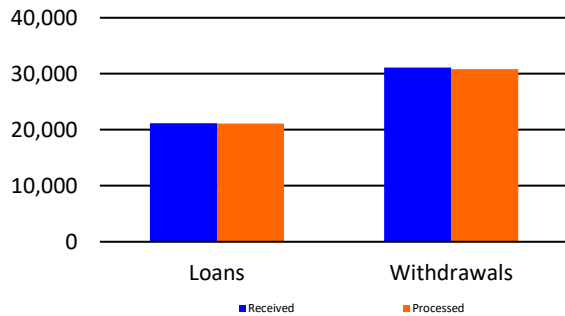
Legal Processing



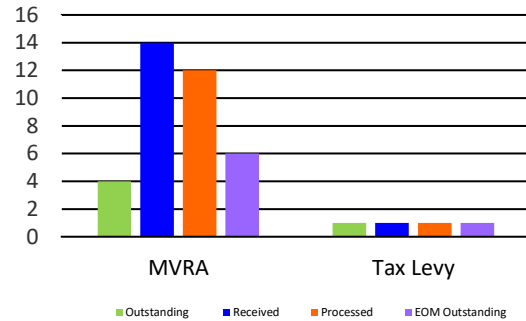


Forms Processing (current month)

Service Bureau Activity ⁴



MVRA & Tax Levy ⁵



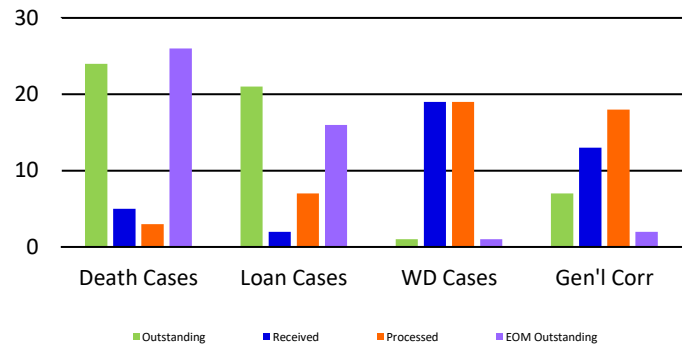
Inquiries (current month)

Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	30,409	18.69%
2	Other	18,953	11.65%
3	Loan Program	16,219	9.97%
4	Password reset vocally	14,993	9.22%
5	In-Service Withdrawal Program	13,498	8.30%

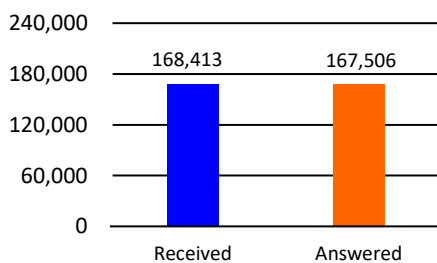
OPS Casework (current month)

Issue Management

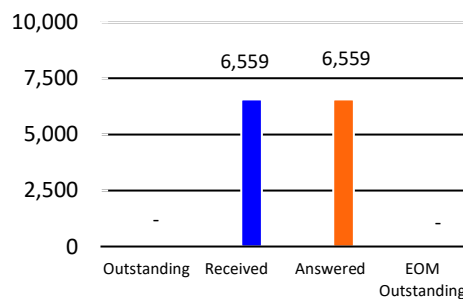


Contact Center Activity (current month)

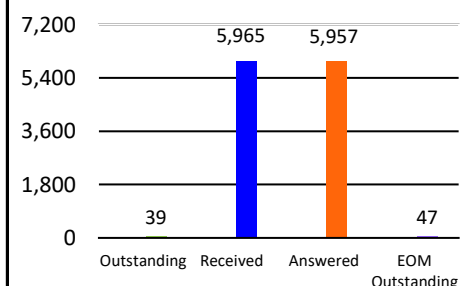
Calls



E-Messages *



Written Correspondence *



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.

2. In addition to the initial monthly payments, 241,925 ongoing monthly payments were disbursed in June 2019.
 3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
 4. Forms Processed includes accepted and rejected forms.
 5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.
- * Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.