

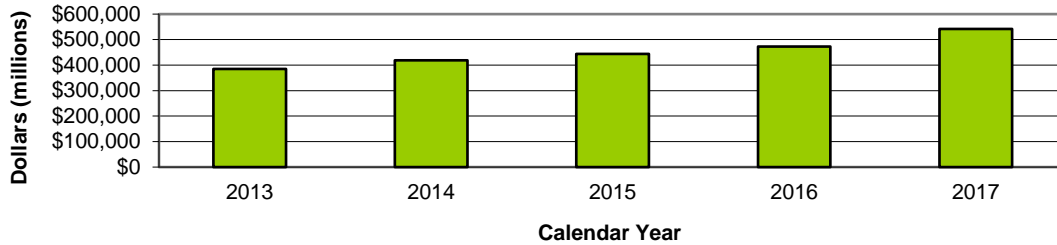
Thrift Savings Fund Statistics

August 2018

Highlights

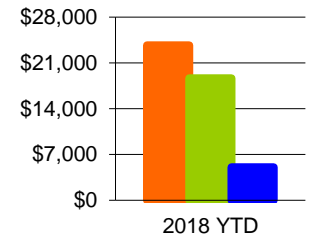
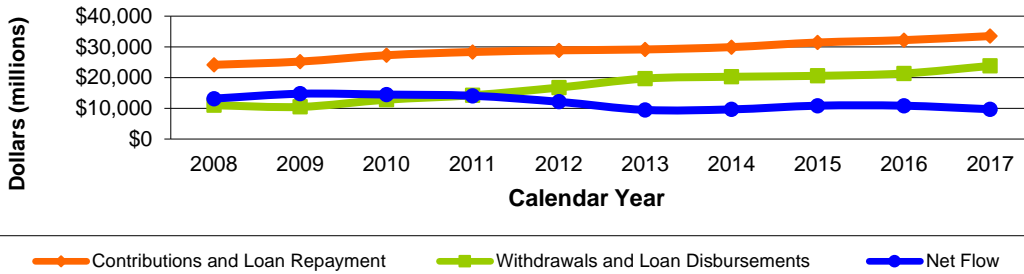
The participation rate for FERS continues to be above target at 90.6% and the participation rate for active duty members of the Uniformed Services continues to increase, obtaining a new high of 54%. This is attributed to the steady increase in uniformed service members opting into the Blended Retirement Systems (BRS). We continue to have robust roll-in activity with inflows totaling \$130 million rolling into the Plan.

Historical Plan Balances (in millions)



	Plan Balance	Roth
Aug	\$577,512	\$12,218
Jul	\$567,595	\$11,748
Jun	\$556,674	\$11,259
(in millions)		

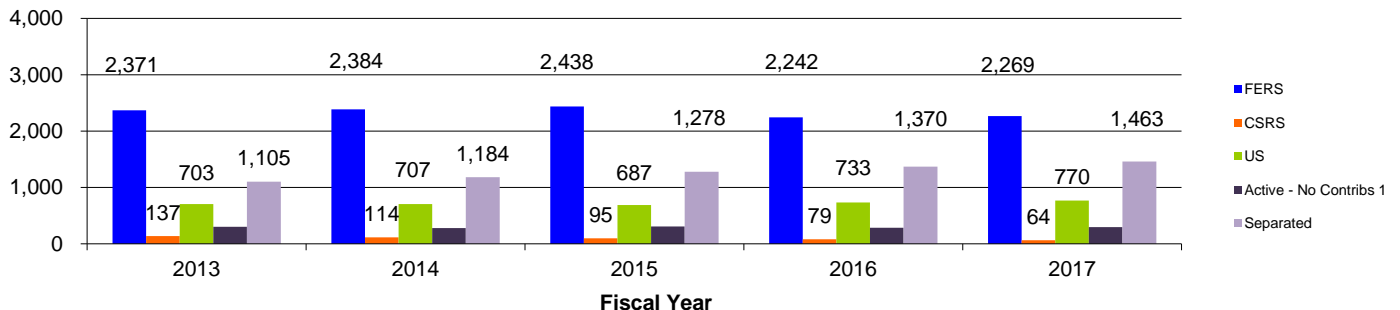
Cash Flow Attributes

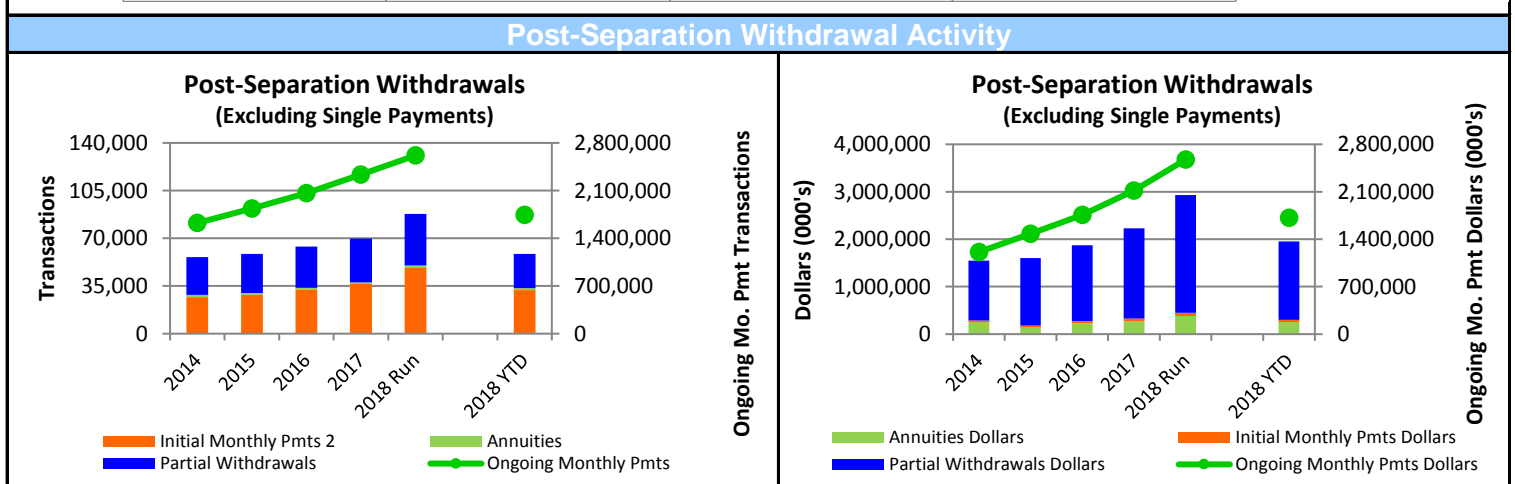
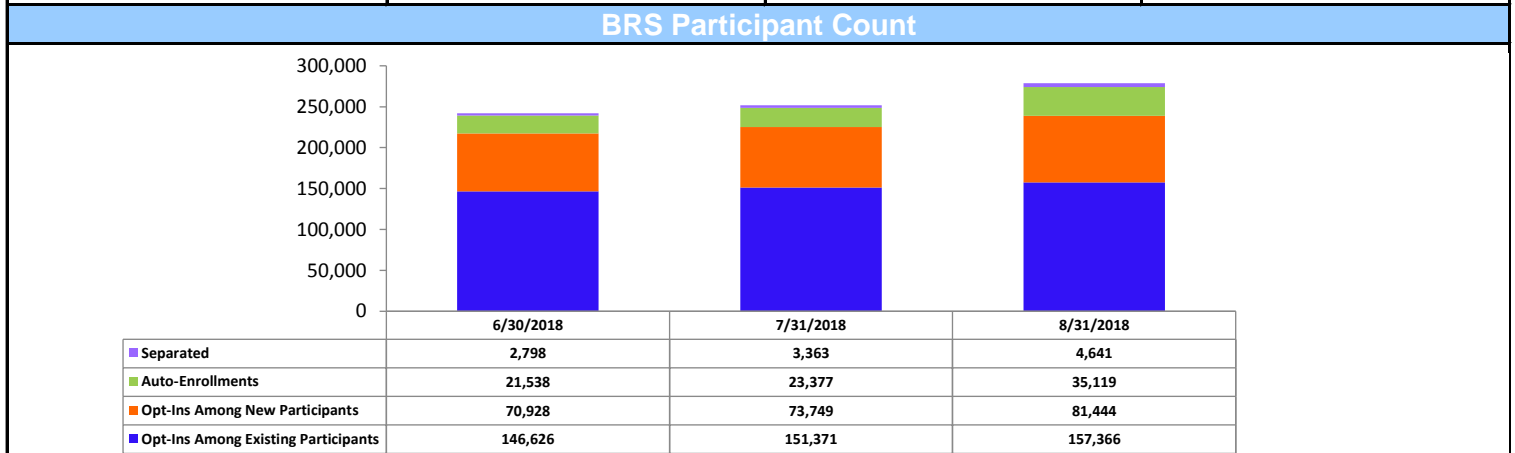
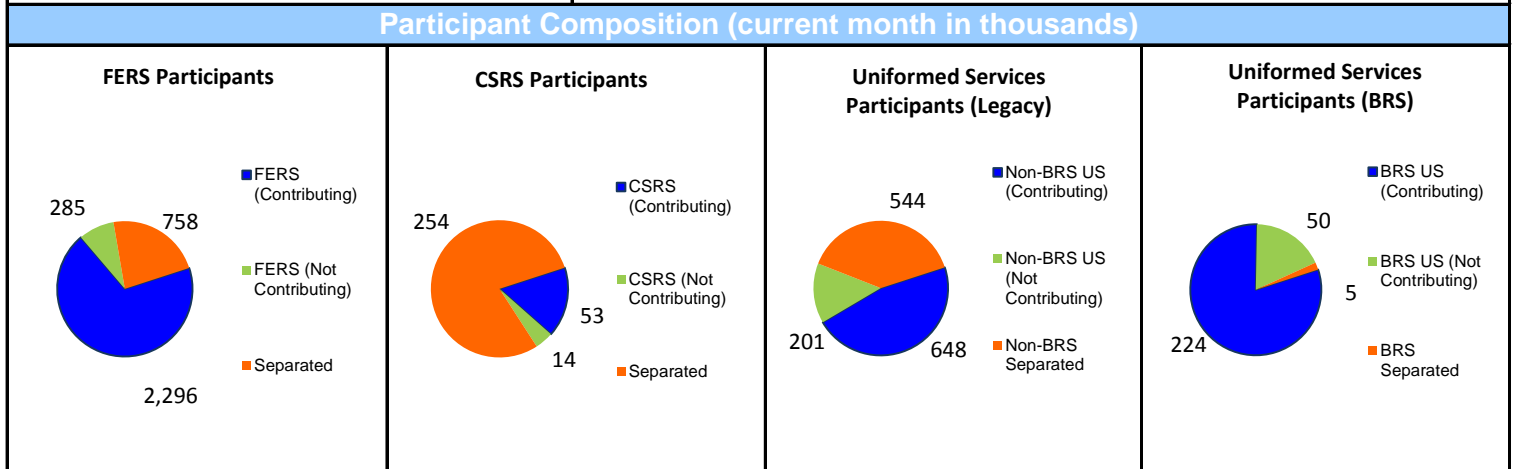
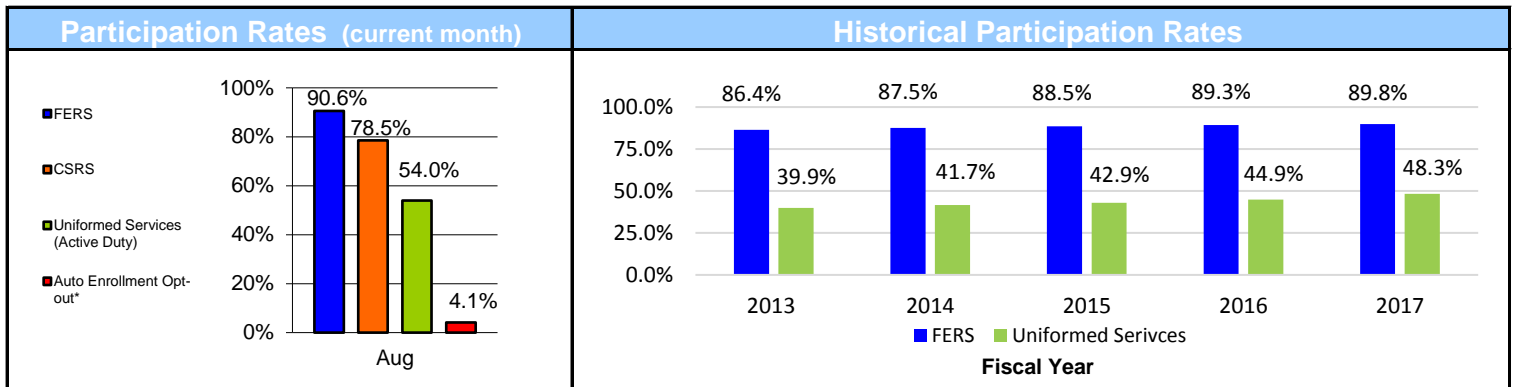


Participants and Average Balance (current month)

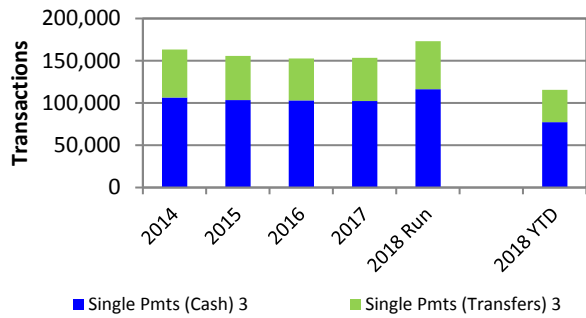
	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,339,518	\$145,300	501,374	\$13,099
CSRS	320,640	\$150,881	9,937	\$20,104
Uniformed Services	1,397,055	\$25,622	544,991	\$8,013
BRS Participants	278,570	\$6,526	164,769	\$5,671
Bene Participants	24,140	\$111,916	788	\$8,668
Total	5,359,923	N/A	1,221,859	N/A

Historical Participant Counts (in thousands)

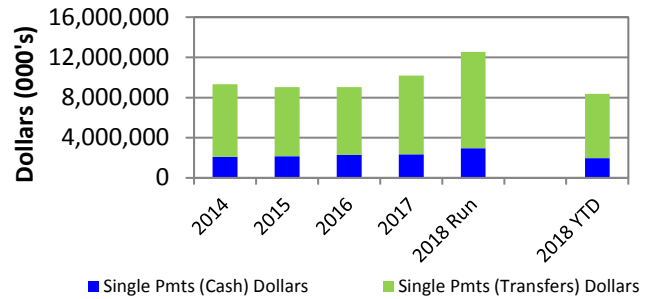




Post-Separation Withdrawals Single Payments (Cash & Transfers)

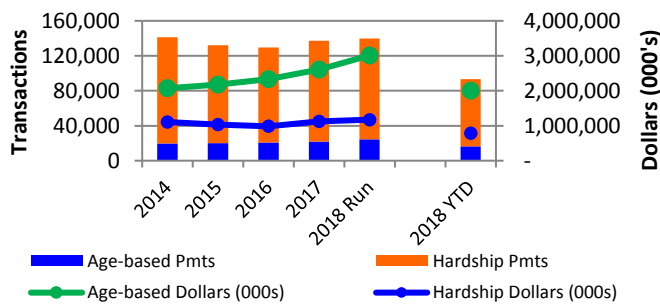


Post-Separation Withdrawals Single Payments (Cash & Transfers)

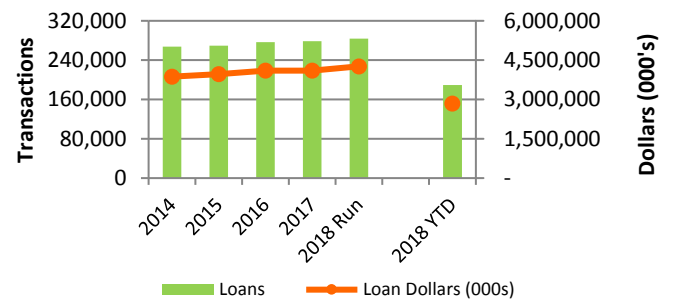


In-Service Withdrawal and Loan Activity

Age-Based & Hardship

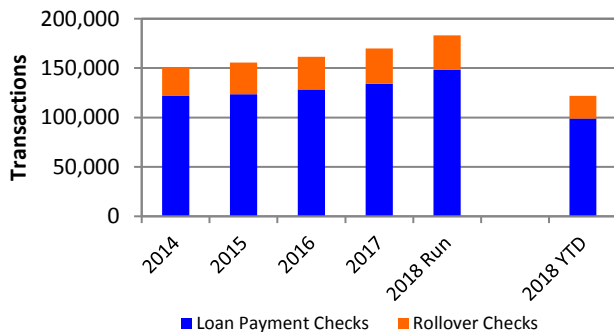


Loans

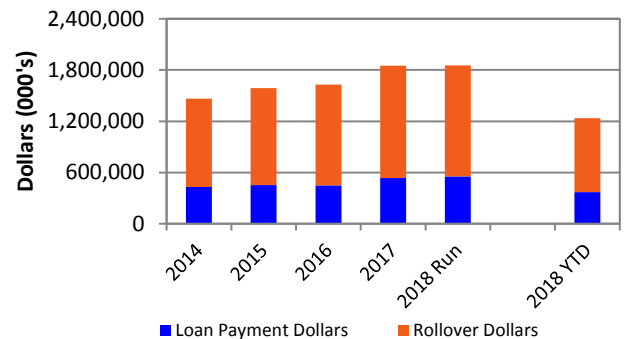


Other Activity

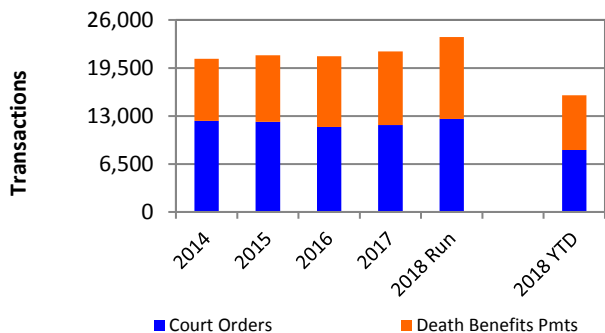
Participant-Submitted Checks



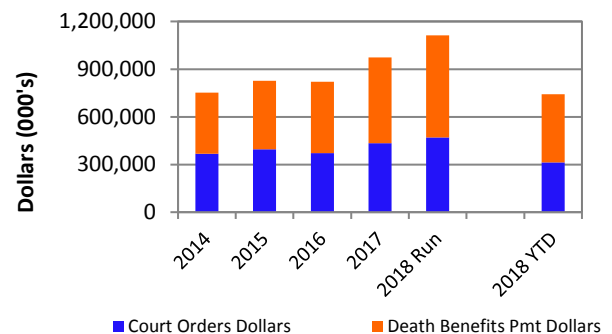
Participant-Submitted Checks



Legal Processing



Legal Processing

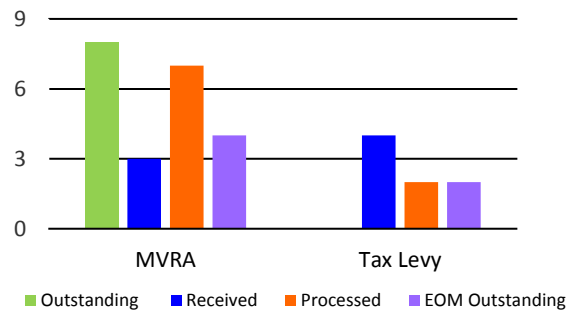


Forms Processing (current month)

Service Bureau Activity ⁴



MVRA & Tax Levy ⁵



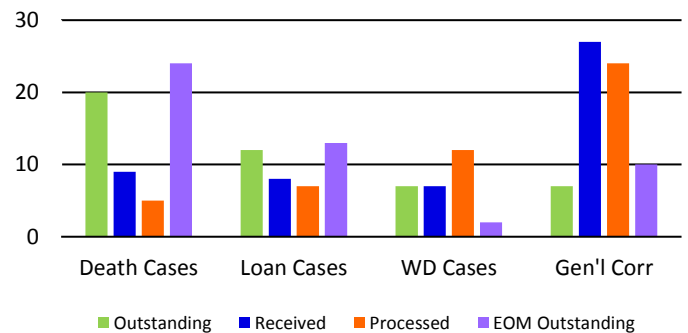
Inquiries (current month)

Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	470 Post-Separation Withdrawal Program	41,930	21.59%
2	533 Password reset	20,350	10.48%
3	100 In-Service Withdrawal Program	18,163	9.35%
4	400 Loan Program	15,471	7.96%
5	410 Loan Application / Loan Agreement	12,489	6.43%

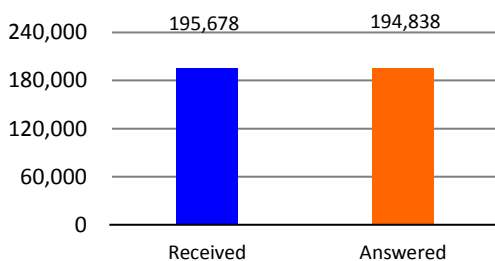
OPS Casework (current month)

Issue Management

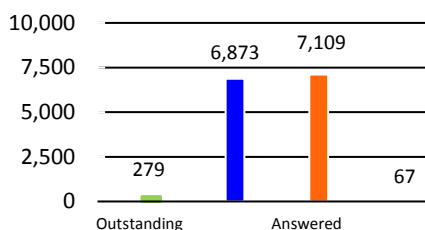


Contact Center Activity (current month)

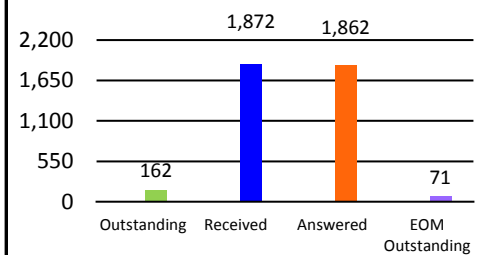
Calls



E-Messages *



Written Correspondence *



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.

2. In addition to the initial monthly payments, 226,178 ongoing monthly payments were disbursed in August 2018.

3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.

4. Forms Processed includes accepted and rejected forms.

5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.

* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.