

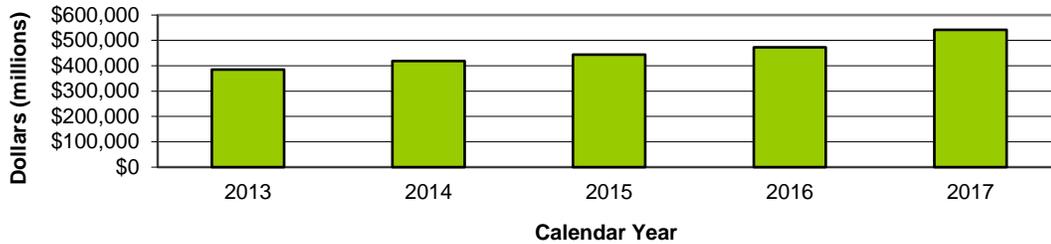
Thrift Savings Fund Statistics

November 2018

Highlights

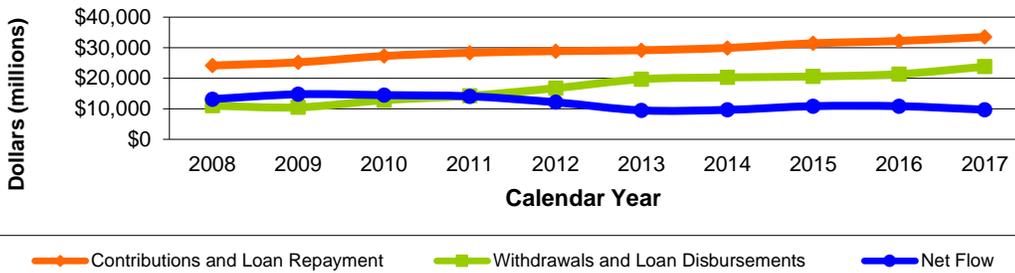
The uniformed service active duty participation rate continues to climb and is now at 56.1%, a 7 percentage point jump since January 2018. Post separation withdrawal volume is showing an increase of about 15% over 2017, which, as previously reported, is consistent with the retirement report from OPM which indicates an increasing number of TSP participants reaching retirement age. Hardship withdrawal volumes have been on a downward trend for the last 3 months and the run rate for the year is showing 2% lower than 2017.

Historical Plan Balances (in millions)



	Plan Balance	Roth
Nov	\$561,389	\$12,506
Oct	\$553,687	\$12,061
Sep	\$578,755	\$12,473
(in millions)		

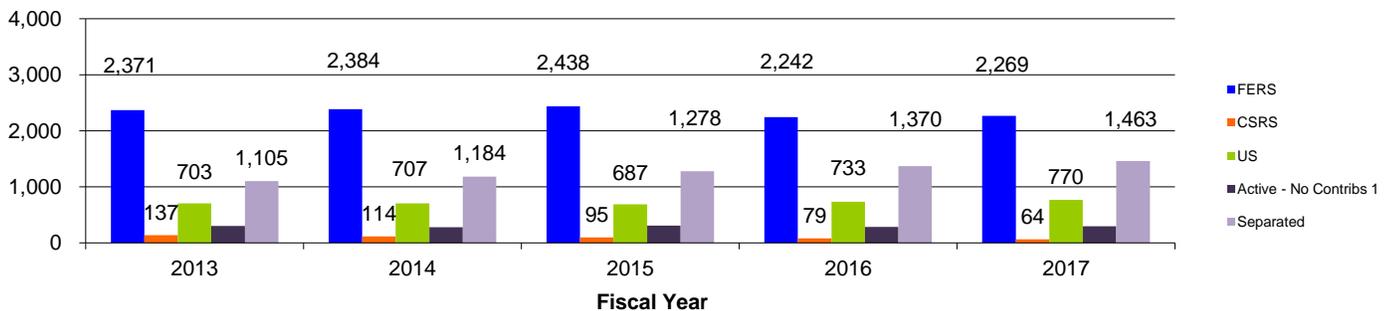
Cash Flow Attributes

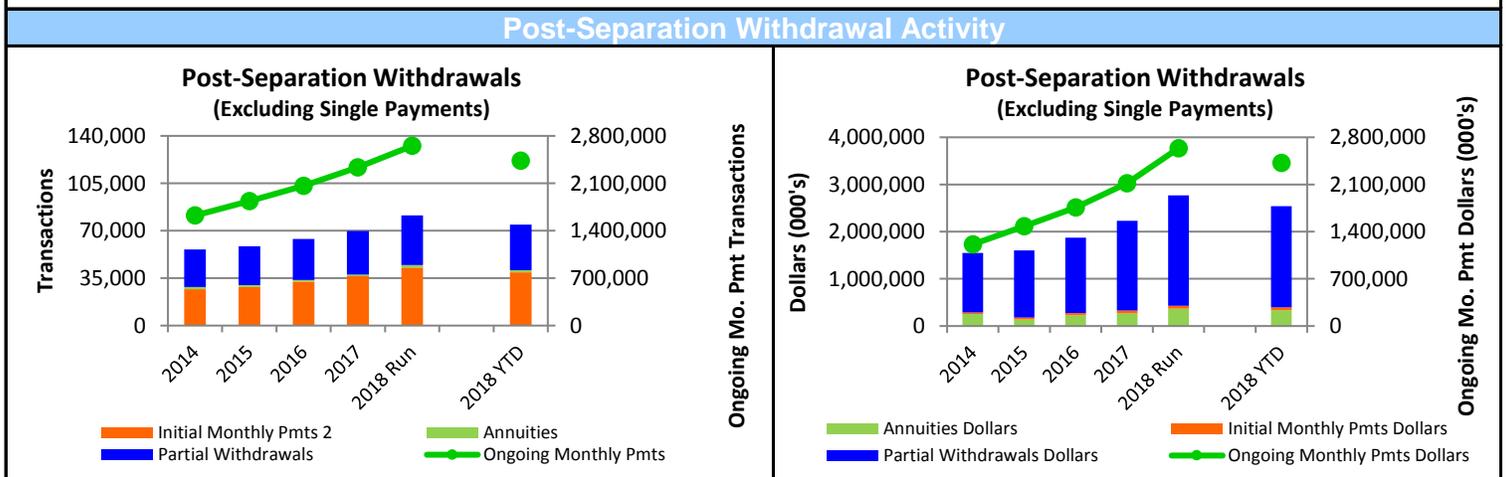
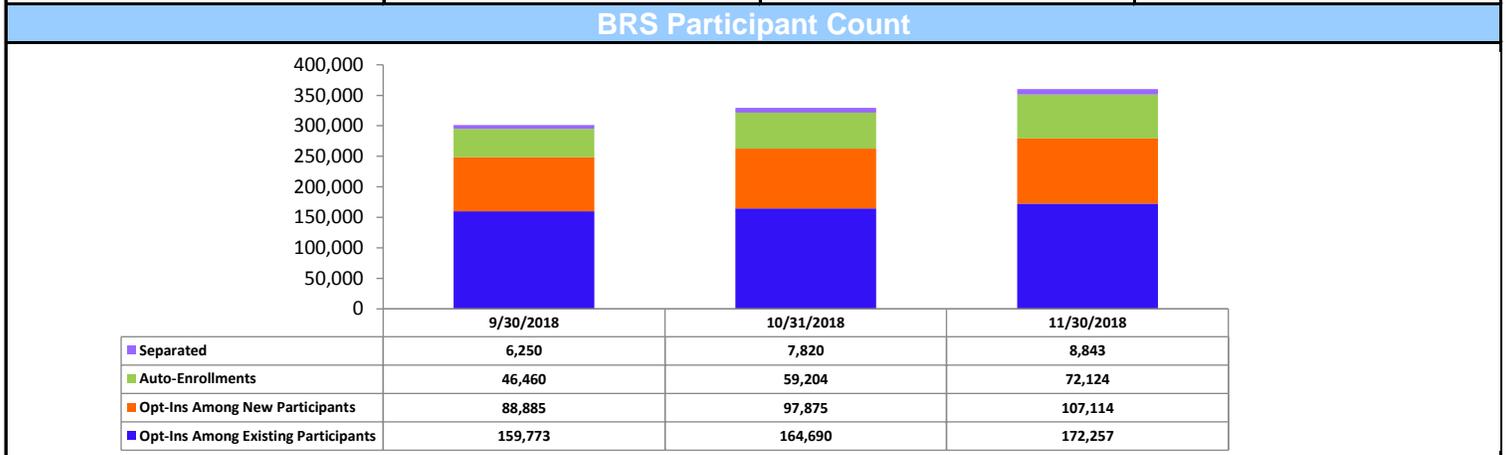
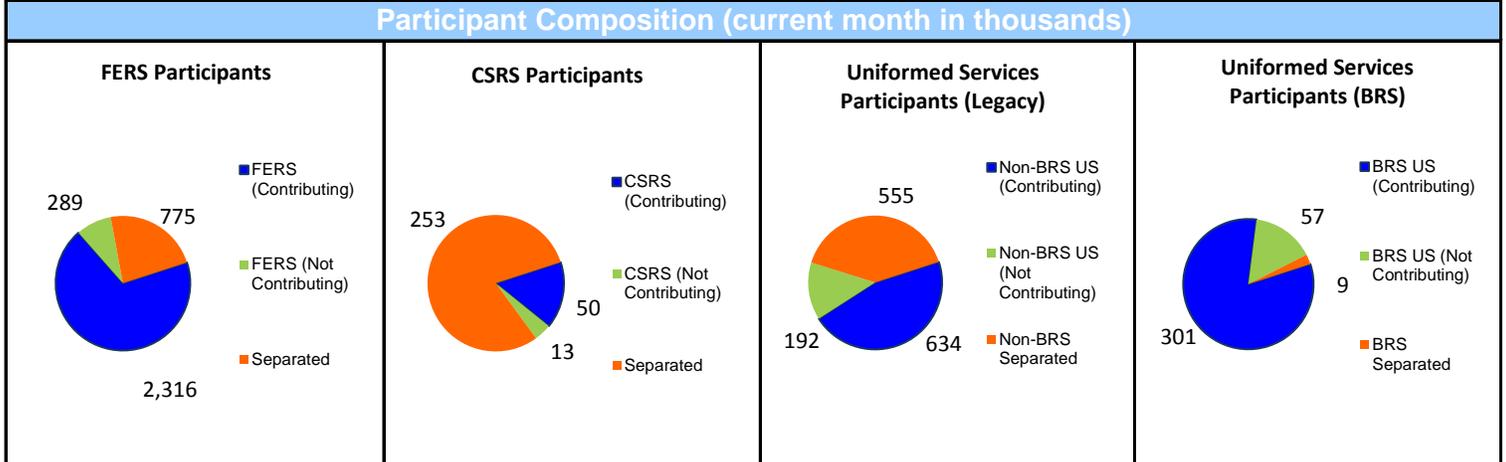
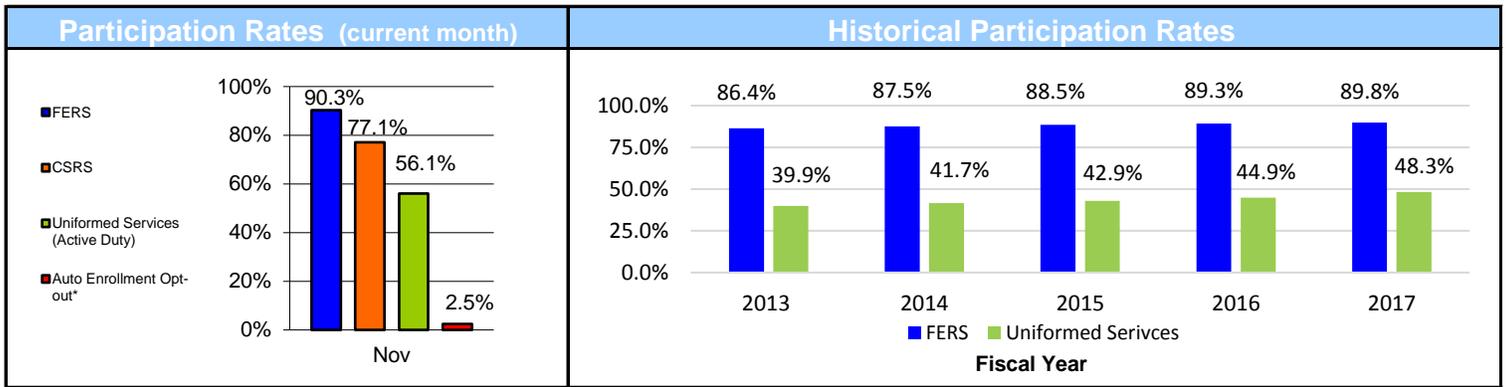


Participants and Average Balance (current month)

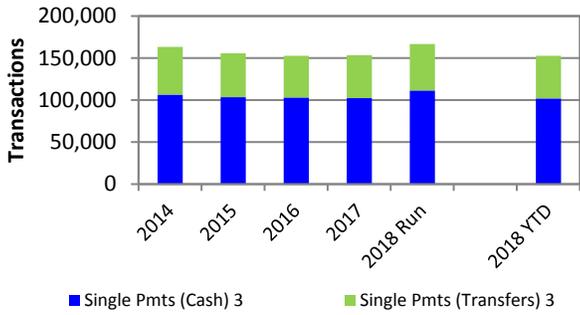
	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,380,140	\$139,560	525,812	\$12,832
CSRS	316,810	\$147,154	9,958	\$19,900
Uniformed Services	1,386,159	\$24,988	543,421	\$8,080
BRS Participants	360,338	\$5,897	224,975	\$5,199
Bene Participants	24,815	\$111,332	830	\$8,267
Total	5,468,262	\$102,663	1,304,996	\$9,583

Historical Participant Counts (in thousands)

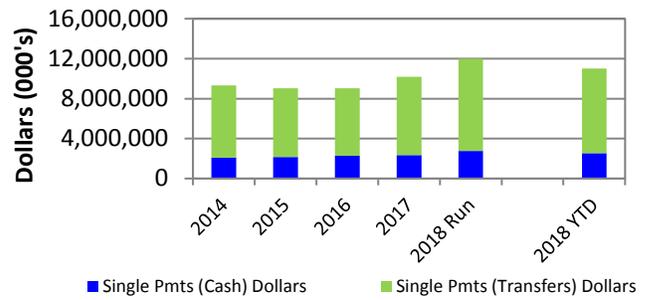




**Post-Separation Withdrawals
Single Payments (Cash & Transfers)**

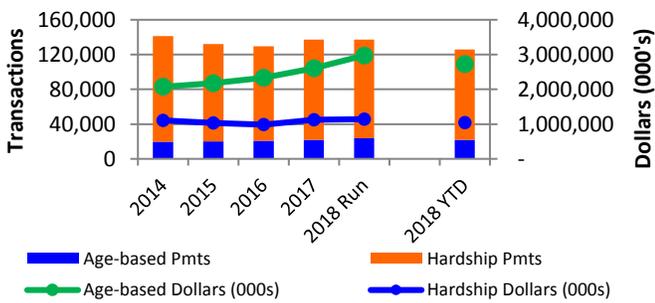


**Post-Separation Withdrawals
Single Payments (Cash & Transfers)**

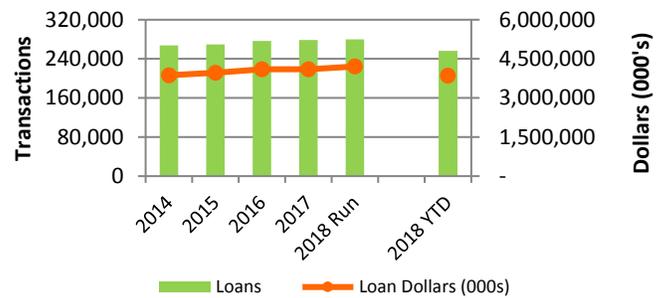


In-Service Withdrawal and Loan Activity

Age-Based & Hardship

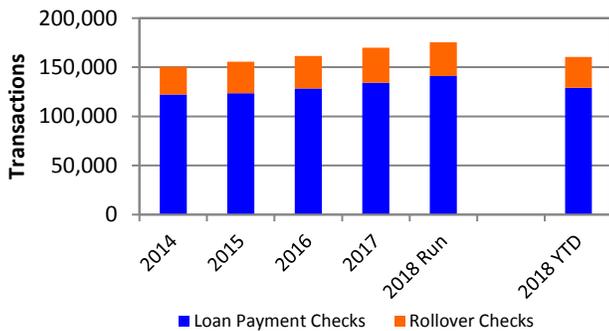


Loans

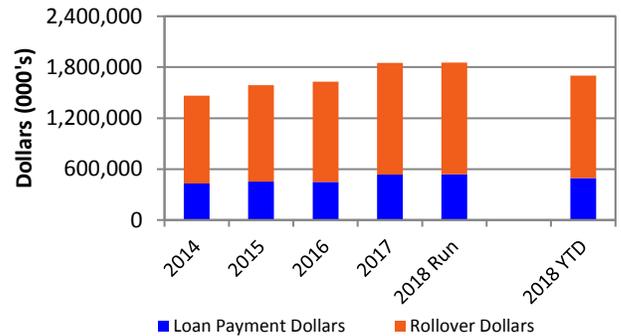


Other Activity

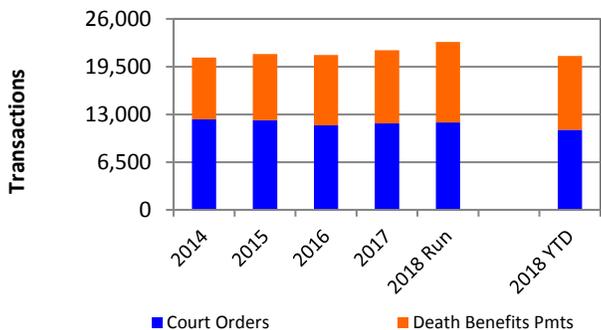
Participant-Submitted Checks



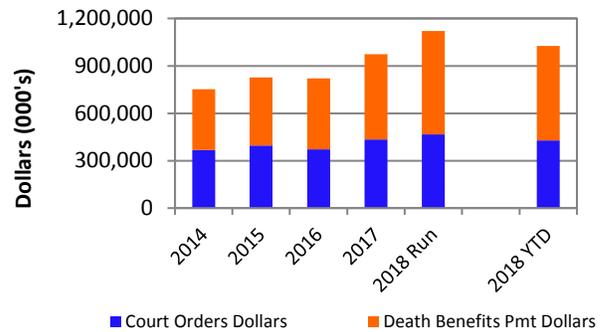
Participant-Submitted Checks



Legal Processing

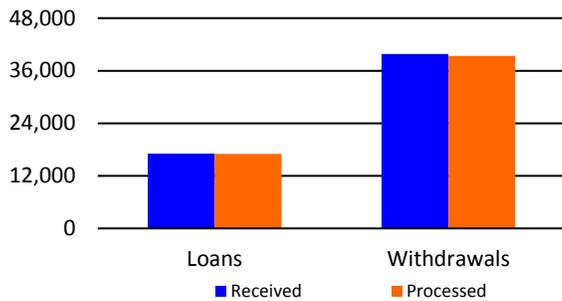


Legal Processing

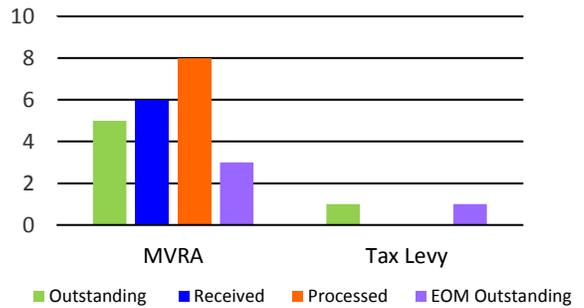


Forms Processing (current month)

Service Bureau Activity 4



MVRA & Tax Levy 5



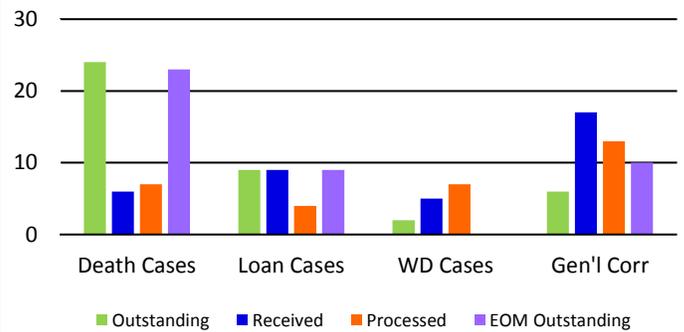
Inquiries (current month)

Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	35,923	21.16%
2	Other	19,384	11.42%
3	Password reset vocally	14,743	8.69%
4	Loan Program	13,015	7.67%
5	In-Service Withdrawal Program	12,840	7.56%

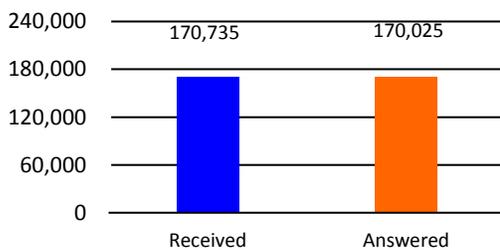
OPS Casework (current month)

Issue Management

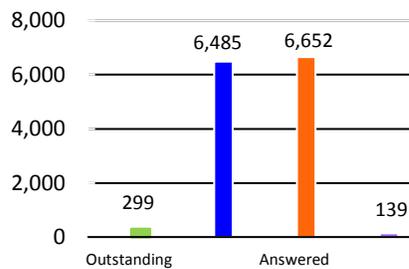


Contact Center Activity (current month)

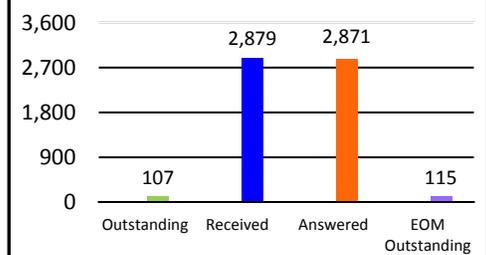
Calls



E-Messages *



Written Correspondence *



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.

2. In addition to the initial monthly payments, 231,145 ongoing monthly payments were disbursed in November 2018.

3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.

4. Forms Processed includes accepted and rejected forms.

5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.

* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.